

STRATEGIC OPERATIONS REPORT – DECEMBER, 2016

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> • Heads Up for Brain Health program hosted in partnership with Alzheimer's Society; 20 registered but only 8 attended due to winter storm 	<ul style="list-style-type: none"> • Used paperbacks donated to Street Outreach Van for holiday bags • Local tech entrepreneurs used Maker Hub to help prototype latest Kickstarter invention • Hour of Code program in partnership with local tech company attracted 9 participants 	
Spaces	<ul style="list-style-type: none"> • CEO attended meeting with delegation from Gumi, South Korea to look at Story Pod 	<ul style="list-style-type: none"> • Maker Hub use included 42 3D print jobs, 69 vinyl prints, 37 custom 3D snowman ornaments • Portable green screen now in Maker Hub; soon available for borrowing with camcorder in the library • 3D printer enclosure/air purifier ordered for Maker Hub 	<ul style="list-style-type: none"> • Website site mapping focus group held with staff, patrons, and board • Website vendor demonstrated event calendaring and registration module
Positioning	<ul style="list-style-type: none"> • CEO talked about library services at Town staff "town hall" meeting 	<ul style="list-style-type: none"> • Visiting vacationers from the U.S. highly impressed by Maker Hub 	<ul style="list-style-type: none"> • New fridge magnets printed with current library hours
Resources	<ul style="list-style-type: none"> • Findhelp secured \$15K grant to help NPL expand York Info data on southern York community services; meeting held to discuss implications • Local history book already digitized by staff had OCR software applied to make searchable 	<ul style="list-style-type: none"> • Staff assisted in the 3D printing of an original design for a German computer animator • Teen Advisory Group answered over 40 letters to Santa • Library purchasing 5 additional laptops for set used for public workshops and Maker Hub as part of Ontario Library Capacity Fund grant 	<ul style="list-style-type: none"> • New paper cards created for online library access to save on cost of regular plastic cards • Law Depot and Comics Plus online resources launched as part of N6 library consortium • Hoopla launch planned for January/February • AskNPL text service ceased functioning; repaired
Organization & Operations	<ul style="list-style-type: none"> • Library followed Town example and closed at 3pm on Dec 15 due to inclement weather 	<ul style="list-style-type: none"> • Library applied for Canada Summer Jobs program for a Digital Media Training Specialist 	<ul style="list-style-type: none"> • Staff surveyed as baseline for implementation of Team Charter