

Appendix A: Appeal process for the Stormwater Charge

| Category | Explanation | Appeal Mechanism | Appeal Decision Made by |
|--|--|--|--|
| Legal Exemption | The entity occupying the subject property area is or is not legally subject to municipal fees and charges. | An Appellant must file a Stormwater Charge Appeal Application Form | Director of Financial Services or her/his delegate |
| Incorrect property size used to calculate charge | Property size used for calculation is or is not correct. | An Appellant must file a Stormwater Charge Appeal Application Form | Director of Financial Services or her/his delegate |
| Amount of Credit | The amount of credit approved for an applicant's property is or is not appropriate. | An Appellant must file a Stormwater Charge Appeal Application Form | Director of Engineering Services her/his delegate |

Appendix B: Average Impervious Percentages of Runoff Level Groups

| Runoff Level Group | Typical Property Type Examples | Average Impervious Percentage |
|-------------------------------|--|--|
| Low level | Open Space, Vacant Land, Excess Land | 9% |
| Medium level | Residential, Multi-Residential, Institutional | 44% |
| High level | Commercial, Industrial, Parking Lot | 88% |

Appendix C: List of Properties Exempt from Municipal User Fees and Charges

1. District School Boards and School Authorities

Pursuant of section 53 of the *Education Act*, R.S.O. 1990, a by-law imposing fees and charges does not apply to a district school board or a