



# *Annual General Meeting*

Newmarket Hydro Holdings Inc.

# ***Required Motions***

- Approval and Adoption of Financial Statements
- Appointment of Auditors
- Election of Directors
- Approval of Past Acts

# ***2023 Year In Review***

- Financial Performance
- Modern Slavery Act
- Rebranding
- Strategic Plan
- Customer Experience
  - Outage Communications
  - Outage Reporting (SAIDI & SAIFI)
  - Bill Redesign

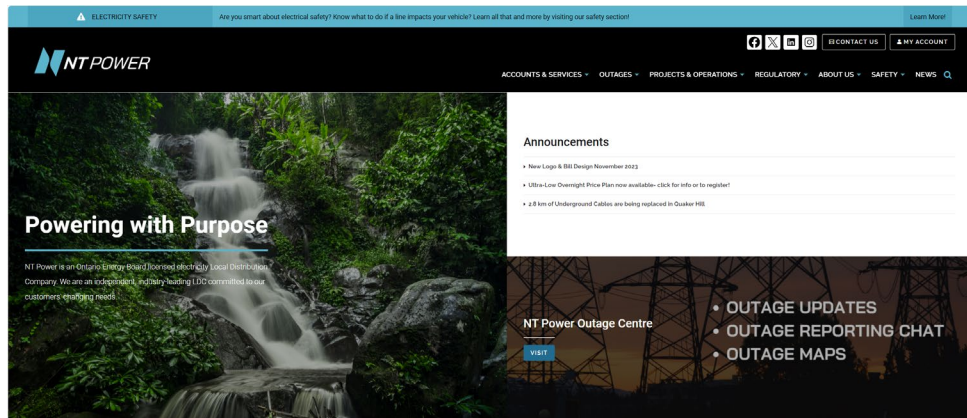
# ***Financial Performance***

- Strong 2023 fiscal year in terms of revenues, profitability, and capital investment
  - 25.2M in electricity distribution revenue (2022 - \$24.1M)
  - Adjusted income before tax of \$4.7M (2022 - \$4.6M)
  - Total capital expenditures of \$13.1M (2022 - \$9.8M)
- Transition successfully complete post-sale of NT Holdings (formerly ENVI Networks Inc.)
- Capital funding approved by regulator for critical infrastructure project

# ***Modern Slavery Act***

- Bill S-211 *Fighting Against Forced Labour and Child Labour in Supply Chains Act* (also known as the Modern Slavery Act)
- First effective reporting requirements (2023 calendar year)
- Joint report (NHHI and NT Power) filed April 19, 2024, and posted on NT Power's website
- Requirement to deliver report to shareholders, alongside annual financial statements

# Rebranding



# Strategic Plan

## Our Purpose

To foster thriving sustainable communities.

## Our Mission

To be trusted by our customers to provide simple, sustainable energy solutions.

## Our Vision

To be a leader in providing energy choice.

## Our Values

At NT Power we value:

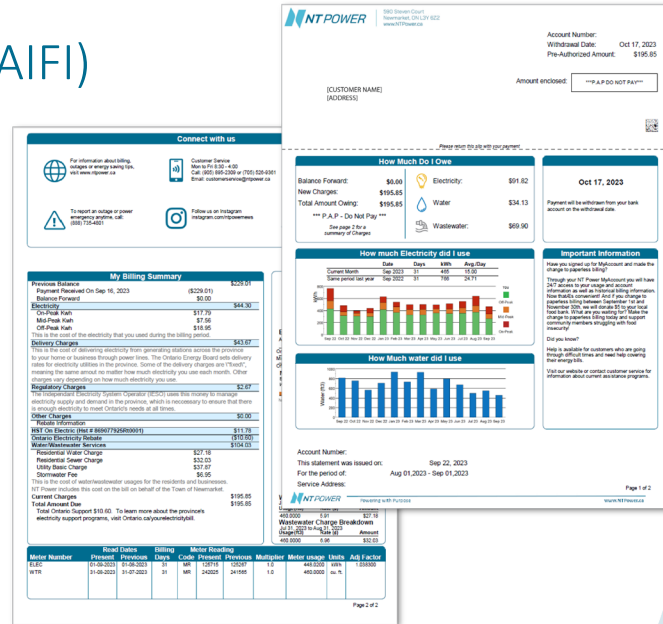
- Creative employees working collaboratively
- Delivering an exceptional customer experience
- Anticipating solutions to meet the evolving needs of our customers and communities Pursuing environmental and financial sustainability
- Being bold and innovative in our thinking

While prioritizing health and safety in everything we do.



# Customer Experience

- Outage Communications
- Outage Reporting (SAIDI & SAIFI)
- Bill Redesign





# *Looking Ahead*

- New Distribution System Plan Completed for 2025-2027
- Yonge Street Project
- Metrolinx Project
- Outage Management System (OMS)
- 3 Transformers & 1 New Station
- Environmental Social Governance (ESG)

# Questions