

STRATEGIC OPERATIONS REPORT – APRIL, 2016

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> • April IdeaMarket on love in the child welfare system attracted 30 participants • Second meeting of IdeaMarket advisory group held • Staff met with Shadowpath Theatre on possible grant-funded Halloween program 	<ul style="list-style-type: none"> • Library hosted program as part of CommunityBUILD speaker series in partnership with VentureLab • CommunityBUILD held with VentureLab seminar series attracted 6 attendees • Several visits to Welcome to Kindergarten nights, child care centres, and Welcome Centre held 	<ul style="list-style-type: none"> •
Spaces	<ul style="list-style-type: none"> • Story Pod opening May 7; Wed. 7pm Storytime planned for June-Aug 	<ul style="list-style-type: none"> • Temporary coordinator for MakerHub hired; soft opening begun; orientation of all staff underway; vinyl cutter programs planned • 26 people already certified on vinyl cutter in certification class with 3D printer 	<ul style="list-style-type: none"> • Staff met with Forrest Group to discuss construction impacts on library if Clock Tower development approved • Pop up library planned for community events and at GO bus station on May 12
Positioning	<ul style="list-style-type: none"> • Library booth at the Home Show resulted in interaction with 477 residents; 120 giveaway ballots filled out, with 63 asking to be added to e-newsletter distribution • Library booth at the Francophone fair resulted in 85 interactions 	<ul style="list-style-type: none"> • CEO attended High School Career Fair to represent library profession 	<ul style="list-style-type: none"> • Online advertising campaign to promote e-resources beginning in May
Resources	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Library databases webpage revised for better organization and for Databases Uncovered workshop; 454 new page views within 2 weeks • 3D printer and design classes had 17 participants this month • 106 Reading Buddies sessions held in April, including some French-language • 89 attendees at Blox Builders Club in April 	<ul style="list-style-type: none"> • Rollout of new public/staff self-service library card-based printing and PC reservation system scheduled for May 10 • Renewal/reserving restrictions on DVD/blu-ray discs lifted

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Organization & Operations	<ul style="list-style-type: none"> • New Volunteer Services Coordinator hired 	<ul style="list-style-type: none"> • Staff absences have caused some computer workshops to be cancelled or changed 	<ul style="list-style-type: none"> • CEO attended meeting of International Federation of Library Associations in Toronto • Staff member attended Public Library Assoc. conference in Denver, CO • Ransomware invasion on computer network resolved with backup restoration