



Annual General Meeting

NEWMARKET HYDRO HOLDINGS INC.





Required Motions

- Approval of Financial Statements
- Approval of Auditors
- Approval of Directors
- Approval of Past Acts



2022 Year in Review

- Financial Performance
- Billing System Transition
- Reliability



Financial Performance

- Strong Financial Performance with an adjusted Net Income of \$3.8MM
- Controllable Capital Spend of \$7.9MM in 2022
- Repayment of Newmarket Shareholder Debt was completed in 2022
- Employee Count Increase to 80 from less than 60 Pre Covid (IT, Eng/Ops, HR)



Billing System Transition

- Transitioned billing system/provider for Electric & Water billing
- Aiding the Town in the transition to AMR Water Meters
- Completed customer portal upgrades and became one of the first utilities to Green Button certify
- Redesigned bill print



Reliability

- Increased outages in 2022
 - SAIDI 1.561
 - SAIFI 0.716
- Accelerated Capital Spending to aid in reliability
- Enhanced Customer Communication



Looking Ahead

- Investment in Capital Programs
- Distribution System Plan
- Enhanced Customer Experience
 - Reliability
 - Communications
 - Online services
- Major Developments (Metrolinx and York Region)
- Strategic Plan Finalization and Rebrand

2022 Year in Review

- Sold Assets in Q4 of 2022
- Renamed to NT Holding Inc in Q4 of 2022
- NT Holdings will continue Resale services to Town of Newmarket and NT Power

Questions

