

STRATEGIC OPERATIONS REPORT – MARCH, 2016

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> March IdeaMarket on climate change attracted 35 attendees April IdeaMarket will be on the topic of “love” as an element of community building 	<ul style="list-style-type: none"> Staff visited NewMakelt makerspace and are working on alignment with the MakerHub Program held on Crowdsourcing (6 attendees) 116 Reading Buddies sessions held in March 	<ul style="list-style-type: none"> Low-income tax clinics held throughout March in cooperation with CPAs of Canada
Spaces		<ul style="list-style-type: none"> MakerHub preparations continue: floor polished, staff assignments planned 	<ul style="list-style-type: none"> 3 lounge chairs with tablet arms purchased to replace “saucer” chairs in teen area
Positioning		<ul style="list-style-type: none"> E-resources webpage revised for greater clarity Website revised to include Visiting Library Service and Adopt-a-Magazine programs 	<ul style="list-style-type: none"> Part-time library technician hired to help expand outreach and remote library services Planning online advertising campaign to promote e-resources
Resources	<ul style="list-style-type: none"> Data quality audit performed by Ontario 211 on YorkInfo’s community information records; earned a score of 100% First 2016 Seed Library program on Sprouting attracted 19 attendees 	<ul style="list-style-type: none"> New laptops for public workshops purchased with 2015/16 Ontario Libraries Capacity Fund IT grant; old laptops to be repurposed for public loan March Break programs very successful, including Mindstorms Robotics program 	<ul style="list-style-type: none"> Data connectivity service renewed for one year while staff continue to investigate higher-speed fibre broadband options
Organization & Operations	<ul style="list-style-type: none"> Community Information Coordinator resigned; recruitment underway 	<ul style="list-style-type: none"> N6 libraries agreed to join Impact Survey as a group subscription starting in fall 2016 	<ul style="list-style-type: none"> Collective Agreement for 2015-2019 ratified by union Janitorial and snow removal contracts being tendered as part of Town contract Staff attended users conference for Integrated Library System