

STRATEGIC OPERATIONS REPORT: DECEMBER 2015

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> Partnerships for IdeaMarket programs starting in March underway; topics include climate change, child welfare, human trafficking Knitting group made over 100 items for the Chase the Chill program 	<ul style="list-style-type: none"> Staff visited other libraries to investigate their coding programs for possible future NPL offerings Library hosted 5 school visits including 2 which included e-book and e-resources orientation 	<ul style="list-style-type: none"> Library's 2015 miscellaneous expenditures included in records supplied as part of a Town FOI request
Spaces	<ul style="list-style-type: none"> 2 iPad Air tablets purchased for remote library outreach 	<ul style="list-style-type: none"> Further planning on Maker Hub took place; blind installed on window; painting underway 	<ul style="list-style-type: none"> Blinds installed on windows in large study room for greater privacy for room renters Complaints received about routine library closure on Sundays, Dec 20 and 27
Positioning	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> Tablecloth with library logo purchased for outreach purposes
Resources	<ul style="list-style-type: none"> Teen Advisory Group responded to 70 letters received for the Letters to Santa program 	<ul style="list-style-type: none"> French eBook service MaBiblioNumerique launched Early Literacy Stations software upgraded; use up 24% over Dec 2014 Library requested to write class completion letter for the employer of a computer workshop student 7 Christmas ornaments printed on 3D printer Children's program attendance up 36% over Dec 2014 	<ul style="list-style-type: none"> New Wi-Fi system installed, tested, and soft-launched; improvements include better throughput, statistics, shaping, separation of staff/public traffic Second self-serve return station installed and launched Self-serve printing solution issues largely worked out; launch to come
Organization & Operations	<ul style="list-style-type: none"> York Info is working on upgrading its community information records to new data standards for 211 Ontario 	<ul style="list-style-type: none"> Subscription purchased for Impact Survey of library tech services; survey planned for January on library website 	<ul style="list-style-type: none"> Several ergonomic staff task chairs purchased as a result of health and safety request DISC self-awareness & relationship workshop held for all staff