

## Strategic Operations Report: June, July & August 2021

	lgniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul> <li>Developed partnerships with health-focused organizations: CHATS, Southlake, Memories Plus Group and Healthy Living Now. Organized 4 health- related programs in the small-group format series as well as single workshop style. Feedback from the health programs already delivered has been resoundingly positive</li> </ul>	<ul> <li>Hosted the Superstars Storytellers Summer Series as part of the Durham -York Region Program Committee initiative. Hosted 4 author events. An estimated total of 1270 people attended the four author events</li> <li>New Overdrive users: June- 74, July- 65 and August- 85</li> <li>New Hoopla users: June- 41, July- 54 and August- 56</li> <li>Kanopy: June- 410 plays and 2441 site visits; July- 434 plays and 2,495 site visits; August – 402 plays and 2,235 site visits</li> </ul>	<ul> <li>Contributed library content to the Town's HomeSweetHome webpage and the Seniors Centre newsletter</li> <li>Developed partnership with <i>Contact North</i>, a distance education network which helps people navigate all educational options in order to find the most suitable programs. Contact North will have a table in the Library in Oct and Nov</li> <li>Met with invited community members to gather input on Dr. Seuss books and related issues</li> </ul>
Spaces		<ul> <li>READsquared App was employed to administer an online Summer Reading Club</li> <li>All summer programs continued in the virtual environment</li> </ul>	Opened the Library to the public with limited hours starting July 6, 2021 as per Public Health Guidelines Instituted a regular shelf reading plan for all Library Assistants and Pages to keep the shelves neat and presentable to the public Internet stations were prepared for redeployment for September opening

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Positioning		<ul> <li>TD Summer Reading Club 2021 promotion (online):         <ul> <li>Social Media 2,158 people reached 349 engagements</li> </ul> </li> <li>Teen Summer Reading Club 2021 promotion (online):         <ul> <li>Social Media 1,686 people reached 111 engagements</li> <li>Designed graphics for the library's webpage</li> </ul> </li> <li>Registration day reminder post for the above 1,316 people reached 96 engagements</li> </ul>	<ul> <li>Procured free prize giveaways for SRC from McDonald's, CeDe Candy (Rockets), Saunders Books and Scholastic (June)</li> <li>Collaborated with Town on CatchCorner, a room booking software to promote our meeting room spaces in more places and to centralize room booking in the Town</li> </ul>
Resources		<ul> <li>Manager, Library Services organized the purchase of Overdrive magazines</li> <li>Generated content for and facilitated the TD Summer Reading Program through READsquared.</li> <li>218 children and teens registered in the TD Summer Reading Club on READsquared</li> </ul>	•
Organization & Operations	•	•	<ul> <li>Staff have been working to create a display for <i>Truth and Reconciliation</i> <i>Day</i> in September. All resources are ready to go; the display will be put in the public space on Tuesday Sept 21 and removed on Friday Oct 1</li> </ul>