

2019 Annual Report



CENTRAL YORK FIRE SERVICES

FIRE CHIEF'S MESSAGE



All Central York Fire Services staff strive to provide the residents of Aurora and Newmarket with an invaluable level of Fire Prevention and Protection in a timely manner using a consistent approach. Together we can reduce fires and help to keep residents and any visitors to the communities safe. Stay Strong!

VISION

Committed to excellence
by being:
Well Trained
Well Equipped
Well Prepared

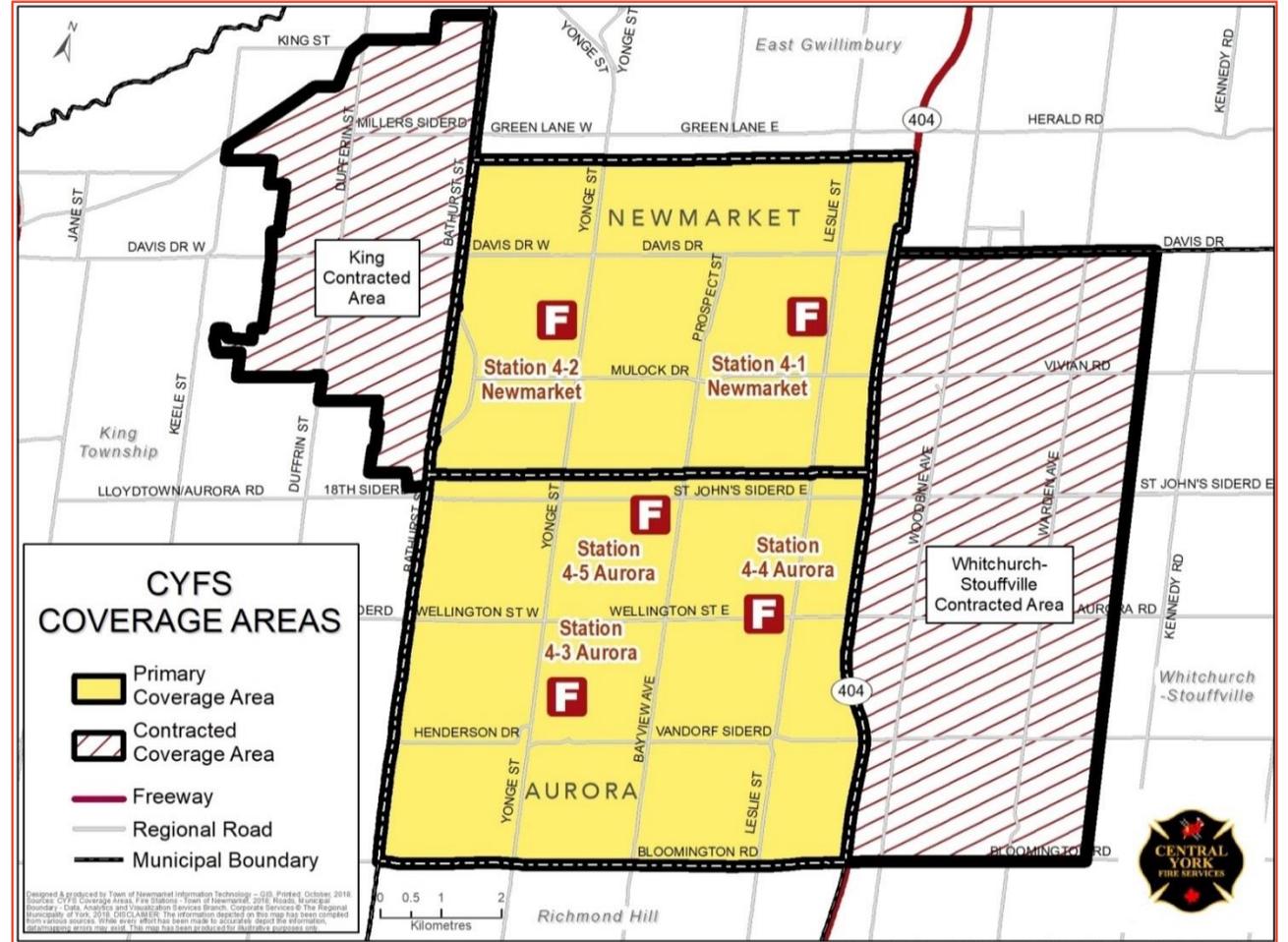
MISSION

To serve with
professionalism,
honour and integrity

VALUES

Trust & Teamwork
Respect & Integrity
Pride & Professionalism

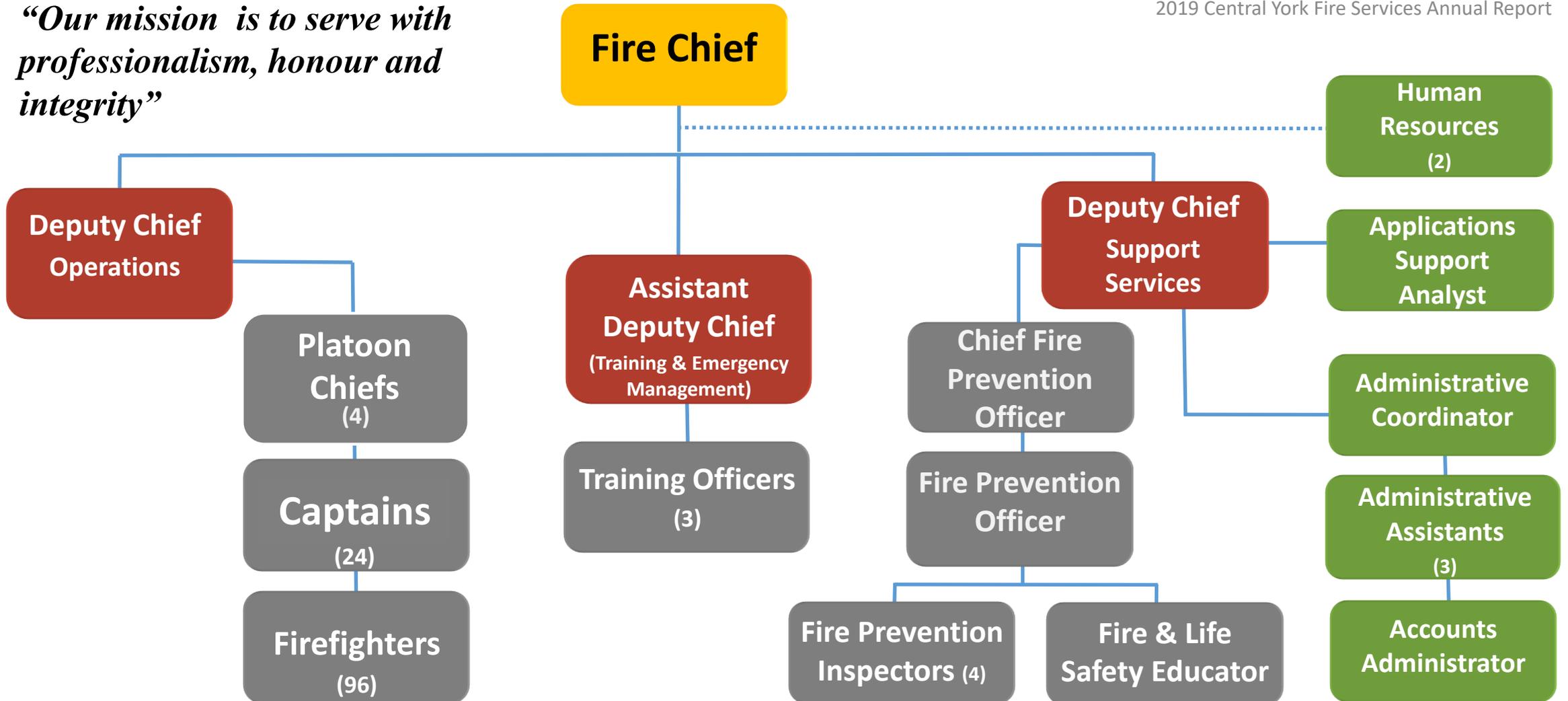
PROUDLY PROTECTING



ORGANIZATIONAL CHART

2019 Central York Fire Services Annual Report

“Our mission is to serve with professionalism, honour and integrity”



2019 KEY FINDINGS



9860 home visits
Stay Fire Smart Campaign



52% are medical related



4940 Emergency Responses



21% are fire related



**Average “emergency” response
time 5:05**



Total staff compliment 156

EMERGENCY RESPONSE

TOP

5

RESPONSE TYPES

Medical	(52%)
Fire Related	(21%)
Rescues	(10%)
Other Response	(9%)
CO Check Calls	(4%)

Alarm System Equipment
Malfunction

Alarm System Equipment
Accidental Activation

Human – Accidental

Human Perceive
Emergency

TYPES OF FIRE ALARMS

FIRE TRENDS

Fire Responses in 2019 accounted for a combined total of 21% of total responses.

FIRE RESPONSES	2019	2018	2017
Fire alarms	709	710	623
Pre-Fire	120	114	97
Burning	93	88	90
Fires	77	102	73
Total	999	1014	883

**57% OF RESPONSES ARE TO RESIDENTIAL DWELLINGS
PROVINCIAL AVERAGE IS 73%**

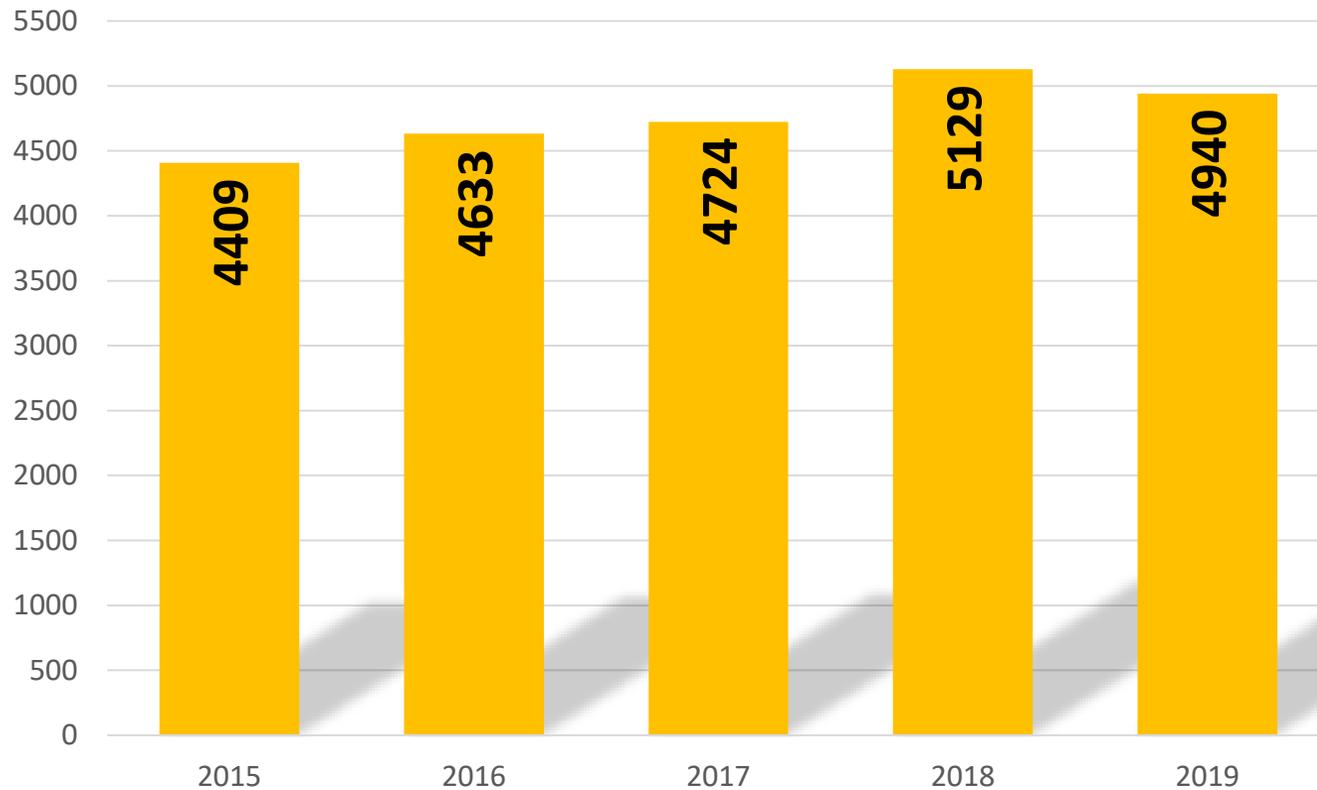
**#1 CAUSE OF FIRES IN 2019
UNATTENDED COOKING (STAND BY YOUR PAN)**

**24% DECREASE IN FIRES FROM 2018
5% INCREASE IN FIRES FROM 2017**

**5 PROVINCIAL OFFENCES CHARGES LAID FOR
DISABLED/FAILURE TO MAINTAIN SMOKE ALARMS**

**STAY FIRE SMART CAMPAIGN VISITED ALL RESIDENCES
OVER A FIVE YEAR TIMEFRAME**

RESPONSE TOTAL



3% Decrease in overall response volume from 2018

6% decrease in Rescues includes Motor Vehicle Collisions from 2018

12.5% increase in "other" calls includes mutual aid, assisting other agencies, vehicle cancelled en-route

MAJOR FIRES INVESTIGATED

LOCATION	DATE	CAUSE	COMMENTS
Penn Avenue, Aurora	2019-02-28	Undetermined	Garage
Edward Street, Aurora	2019-03-08	Accidental	Commercial Unit
Rita's Avenue, Newmarket	2019-04-22	Arson	Residential
Parkland Court, Aurora	2019-05-19	Undetermined	Garage
Stone Road, Newmarket	2019-06-15	Accidental	Basement
Edward Street, Aurora	2019-07-27	Arson	Fatality
Hillary Place, Aurora	2019-09-26	Accidental	Firefighter Injured
Gilpin Drive, Newmarket	2019-10-17	Accidental	Kitchen
Kingdale Road, Newmarket	2019-12-23	Accidental	Chimney

**TOTAL
ESTIMATED
DOLLAR
LOSS**

\$6,077,700

1ST LINE OF DEFENSE

PUBLIC EDUCATION

Smoke Alarm Campaign – Stay Fire Smart

- 9, 860 Homes were visited by CYFS
- 445 “In-home” inspections were completed

Distribution of Fire Safety Education Materials

- 69 School Fire Drills
- 2 Fire Services Open Houses

As of January 1, 2018 fire crews have visited every single family residential home in Aurora and Newmarket.



ENSURE WORKING
SMOKE AND CO
ALARMS



DEVELOP A HOME
ESCAPE PLAN



PRACTISE YOUR
HOME ESCAPE PLAN

2ND LINE OF DEFENSE

CODE ENFORCEMENT

Inspections

- 879 Building Inspections completed in Aurora and Newmarket
- 40% were residential; 7% were schools

Complaint and Requests

- 266 inspections due to complaints or requests
- 77% due to complaints

Vulnerable Occupancies

- 32 vulnerable occupancies (includes Southlake Hospital)
- 32 inspections/ fire drills completed

OFMEM Statistic 2015-2017

In Ontario, Residential Occupancies account for 70% of all structure fires and 90% of all fire deaths

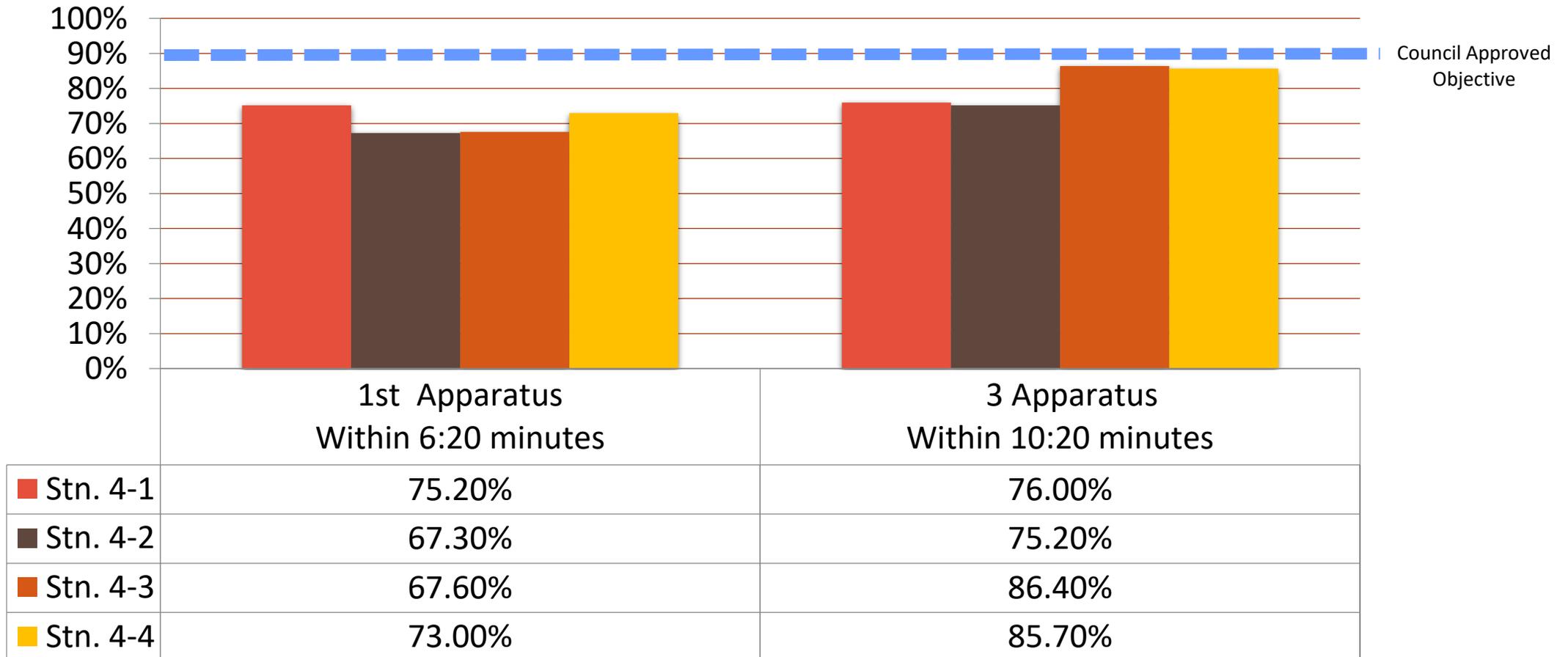
3RD LINE OF DEFENSE

SUPPRESSION – RESPONSE TIMES

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DEFINITION	COUNCIL APPROVED STANDARD	2019
TIME OF 911 CALL TO NOTIFICATION OF FIRE TRUCK	60 Seconds – 90% of the time	95%
TURNOUT TIME TIME OF NOTIFICATION TO FIRE TRUCK ENROUTE	80 Seconds – 90% of the time	54.9%
TRAVEL TIME ENROUTE TO FIRE TRUCK ARRIVING AT THE INCIDENT	240 Seconds – 90% of the time	54.4%
TOTAL TIME OF NOTIFICATION TO ARRIVAL AT INCIDENT	Under 6 minutes and 20 seconds – 90% of the time	70.4%

STATION RESPONSE TIMES



TRAINING

TRAINING PROGRAMS
14,809 HOURS

Blue Card

Integrated Response

Machine Entrapment

**Officer Preparation
School**

**OPP Traffic Incident
Management**

Pipe Twinning

**Officer Development
Program**

**VVA Electric Bus
Training**

High Angle Rescue

BUDGET OVERVIEW

2019	Operating Budget	Capital Budget	Operating Surplus/(Deficit)
Total	\$25,806,594	\$6,874,301	\$736,839
Aurora 40.65%	\$10,490,380		\$299,525 Reserve Fund
Newmarket 59.35%	\$15,316,214		\$437,314 Reserve Fund

FUTURE PROJECTS



Fire Station 4- 5

- Fire Station 45 – Contract Awarded
- New Headquarters / Training Campus



Continue incremental hiring protocol to meet future staffing requirements

- Master Fire Plan outlines additional staff for Crew # 7
- Minimizes the impact to taxpayers
- Stabilizes overtime expenditures / enhances ability to train staff



Master Fire Plan

- Master Fire Plan update scheduled for 2020

Our Vision

We are
Committed to
excellence by
being:

WELL Trained
WELL Equipped
WELL Prepared

ENGAGE WITH US



Central York Fire Services

4.06% Engagement Rate



@CentralYorkFire

0.87% Engagement Rate



@centrallyorkfire

7.73% Engagement Rate



Central York Fire Services

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CENTRAL
YORK
FIRE SERVICES