



Animal Control and Pet Store Licensing

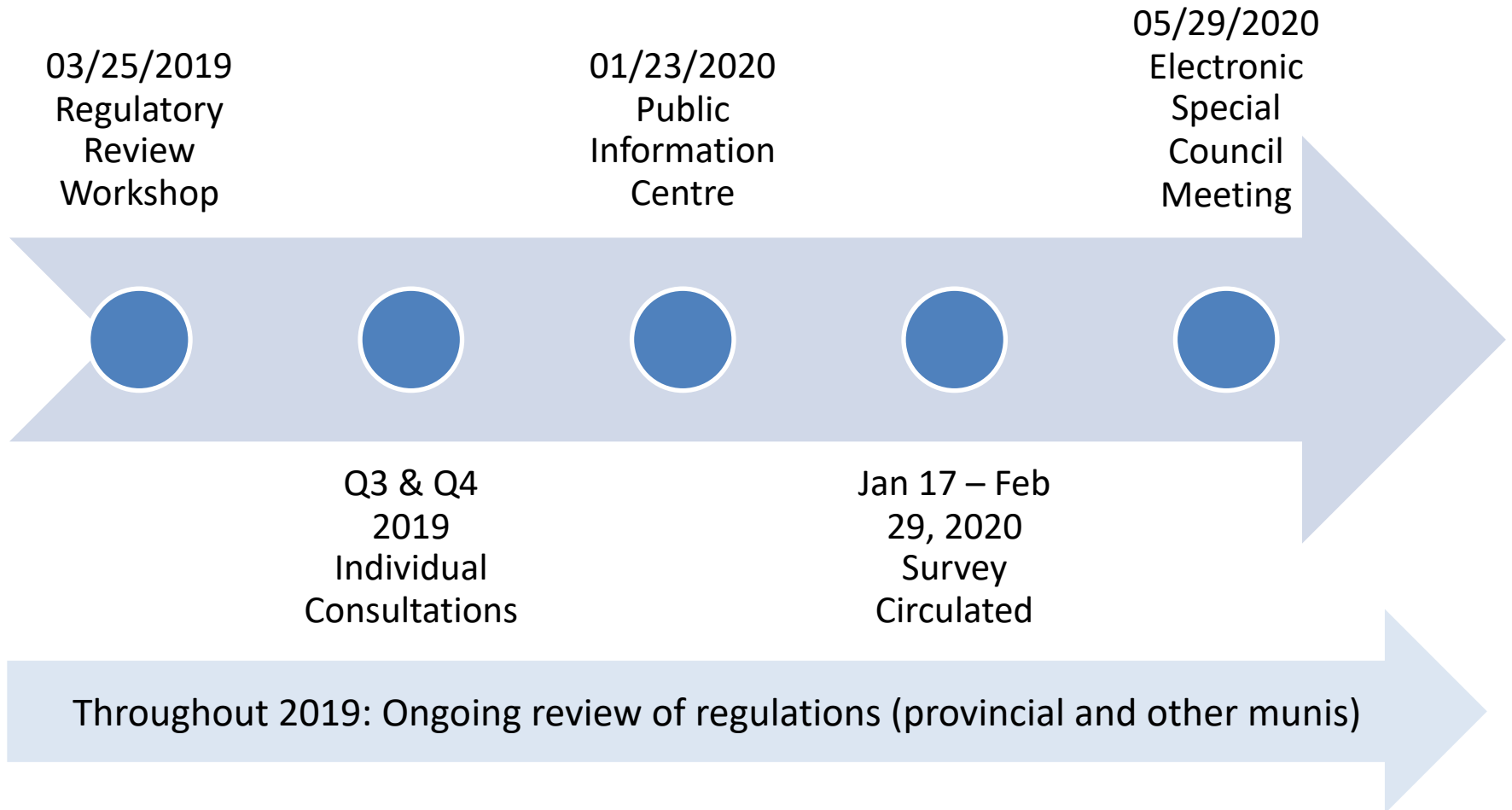
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Presentation Outline

- Background
- Key Considerations
- Public Consultation
- Proposed Regulations for Animal Control
- Proposed Regulations for Pet Stores
- Conclusion & Next Steps

Background



Key Considerations

Animal Control

Care and Control
Dogs/Cats at Large
Prohibited Animals



Stoop and Scoop



Tethering



Animal Registration
(licence tags)



Feeding Wildlife



Muzzle Orders



Noise/Barking Dogs



Feral Cats

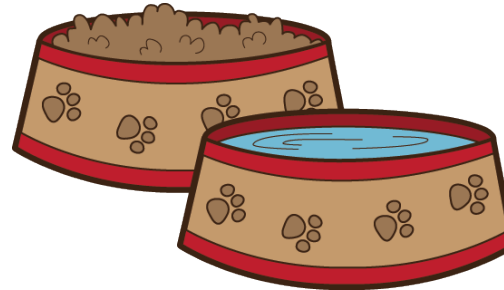
Key Considerations Pet Store Licensing



Animal Sourcing



Cages and Storage



Access to Food & Water



Hours of Operation

- Animal Care Practices
- Records Retention
- Breeder Restrictions

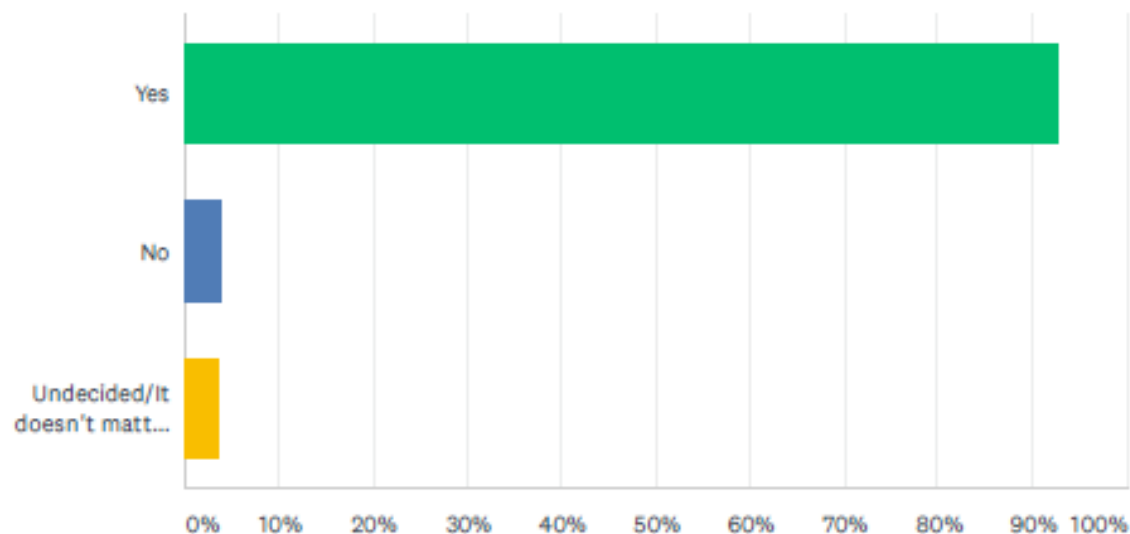
Public Consultation

- **Public Information Session**
 - Held on 01/23/20
- **Survey Results**
 - Posted online from Jan 17 to Feb 9, 2020
 - Over 650 responses received

Survey Results

Are you supportive of pet store owners requiring a business licence to operate in Newmarket?

Answered: 579 Skipped: 23



ANSWER CHOICES	RESPONSES	
Yes	92.57%	536
No	3.97%	23
Undecided/It doesn't matter to me	3.45%	20
TOTAL		579

Community Feedback

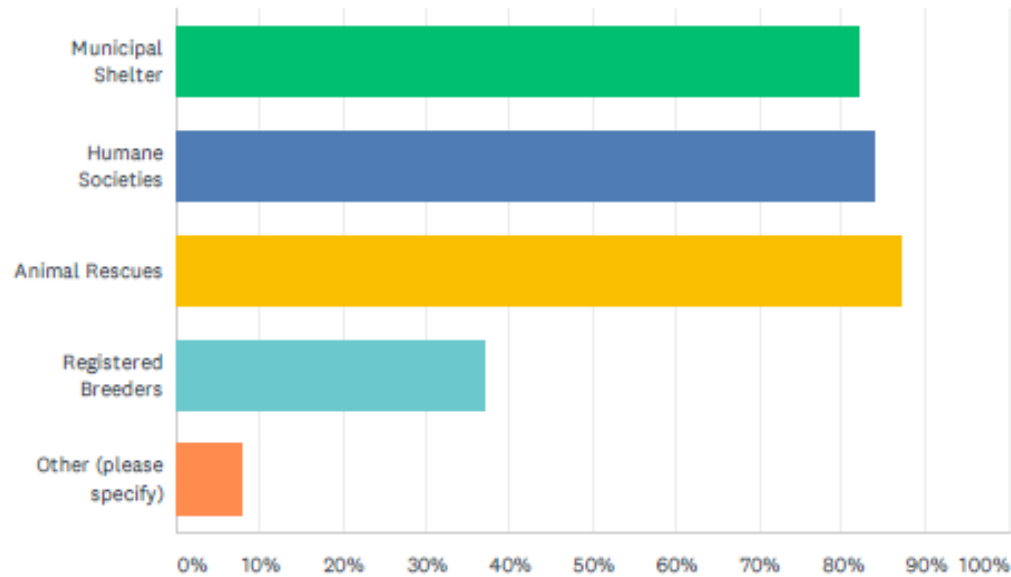
- *“I don’t think pet stores should sell pets, period. Pet ownership should be well considered and not a spontaneous purchase.”*
- *“I do not support animals, particularly dogs and cats, being sold in pet stores. They should have lists of where an interested buyer can go to find their pet (dog or cat)”*
- *“No restrictions. Our animal cruelty laws are sufficient to protect animals , e.g. animals are better protected than humans. We do not need additional regulatory burden which will result in costs. The negative impact from increasing costs and regulations will be more unwanted animals and reduced chance of pets to find loving home. Think about this! and see THE BIGGER PICTURE!”*

How Did We Address This?

- Introduction of a Pet Store business licence
- Ability to regulate the sale of pets and pet-related items in a retail setting
- Streamlined application for easy registration
 - Name of applicant
 - Basic company information
 - Dog or cat sourcing information (if applicable)
- Nominal fee of \$150 annually

If the Town were to restrict where pet stores source their animals, which of the following sources do you support? (select all that apply)

Answered: 574 Skipped: 28



ANSWER CHOICES	RESPONSES	
Municipal Shelter	82.06%	471
Humane Societies	83.97%	482
Animal Rescues	86.93%	499
Registered Breeders	37.11%	213
Other (please specify)	8.01%	46
Total Respondents: 574		

Community Feedback

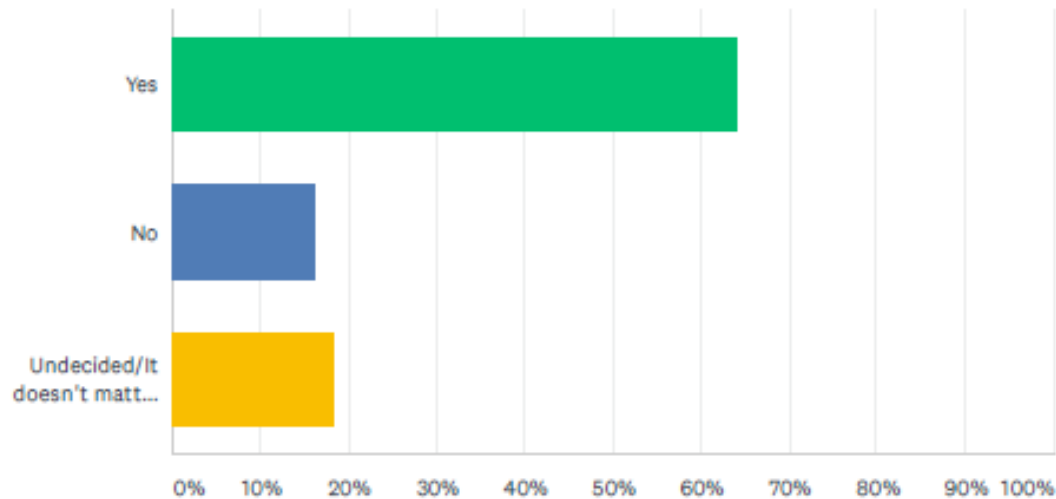
- *“The Town needs to verify animal rescues are legit (registered charitable or non profit status with the CRA for example).”*
- *“Overrun shelters out of area.”*
- *“Rescue shelters but no dogs from out of country.”*
- *“Reputable breeders following a code of ethics set by the Canadian kennel club and/or their breed club will NOT supply puppies to a pet store, nor should any rescue group that truly cares; as proper screening of homes and matching the right dog/cat to that home isn't possible. Pet stores should sell dogs or cats at all.”*

How Did We Address This?

- Regulations proposed for dog/cat sourcing
 - municipal animal shelters
 - registered humane societies
 - registered shelters
 - recognized animal rescue group
- Consistent with other municipalities

Q5 Are you satisfied with the current provisions in the Animal Control By-law regarding noise/barking?

Answered: 571 Skipped: 31



ANSWER CHOICES	RESPONSES	
Yes	64.27%	367
No	16.11%	92
Undecided/It doesn't matter to me	18.39%	105
TOTAL		571

Comments Heard

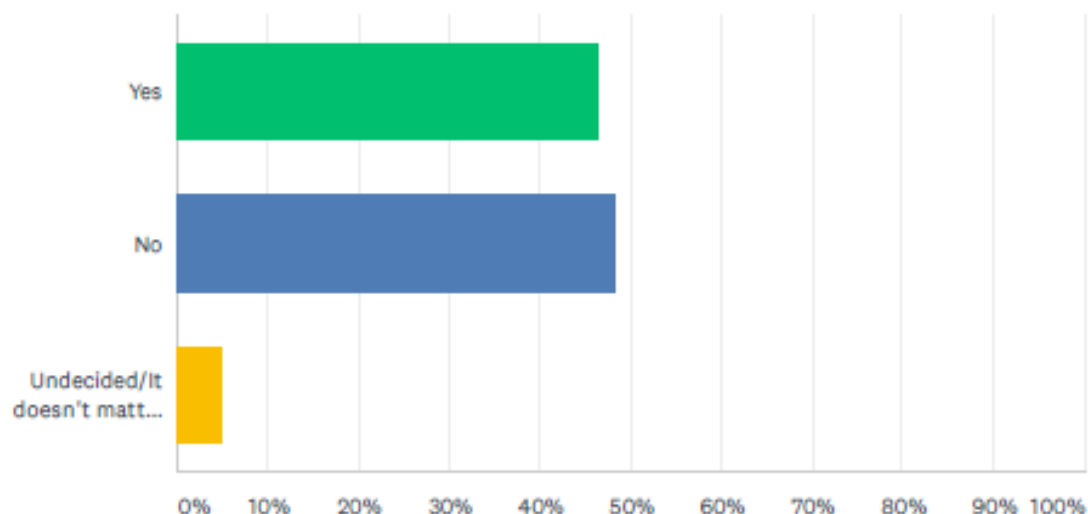
- *“Animals should be brought inside if barking.”*
- *“Many of the dogs that are barking are doing so on an on-going basis because of their owners leaving them outdoors without proper food, water and shelter. It is important that the root cause is addressed and the animals are protected.”*
- *“I complained to bylaw and they told me to provide proof and I may have to go to court regarding barking...before they would even address my concern. Not helpful.”*

How Did We Address This?

- Noise By-law
- Additional noise provisions in proposed Animal Control By-law
- AMPS
 - Easier to enforce
 - Reduces the burden on our residents

Are you satisfied with the current provisions regarding tethering in the Animal Control By-law?

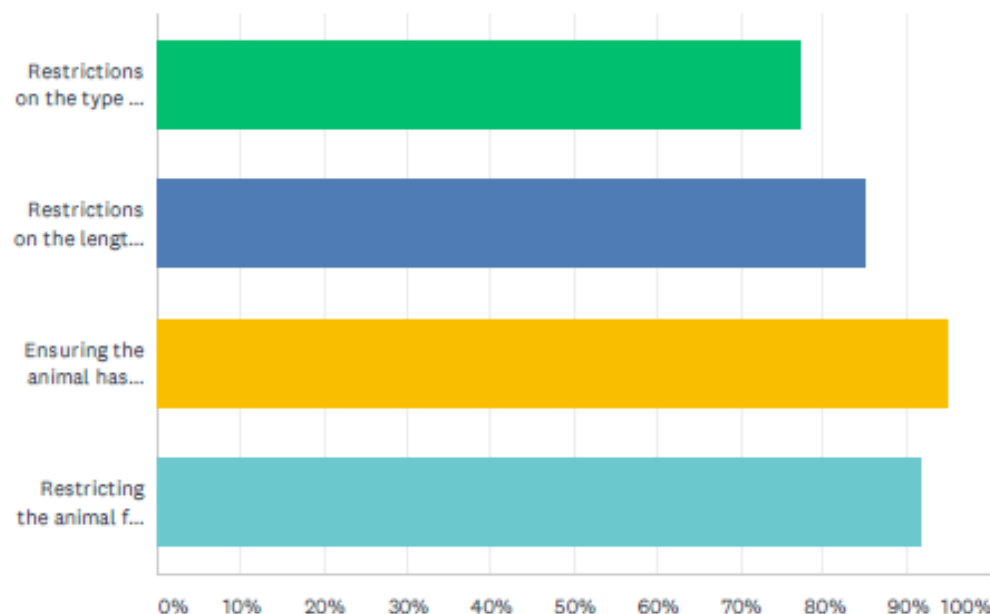
Answered: 558 Skipped: 44



ANSWER CHOICES	RESPONSES	
Yes	46.42%	259
No	48.39%	270
Undecided/It doesn't matter to me	5.02%	28
TOTAL		558

Would you like to see any of the following regulations added to Newmarket's Animal Control By-law regarding tethering? (select all that apply)

Answered: 553 Skipped: 49



ANSWER CHOICES	RESPONSES	
Restrictions on the type of collar worn when the animal is on a tether (i.e. choke, chain, prong)	77.22%	427
Restrictions on the length of time allowed on a tether (i.e. 4 hours in a 24 hour period)	84.99%	470
Ensuring the animal has access to adequate water, food, shelter and shade	94.94%	525
Restricting the animal from being tethered during inclement weather (i.e. Environment Canada Weather Statements)	91.68%	507
Total Respondents: 553		

Comments Heard

- *“Tethering should not be for an unlimited amount of time. Tethering is fine for an hour on the front lawn during the summer with the family close by gardening etc. It allows the dog to safely be part of activities with no fence. A dog unattended and tethered all day in the middle of winter is inhumane.”*
- *“No animal should be tied up indefinitely and left outside.”*
- *“Quicker response to reporting. Easier way to get in contact with officers.”*

How Did We Address This?

- Increased tethering restrictions to match trends in other communities
 - Device must be 3m in length
 - Unrestricted movement
 - Access to food, water, shelter and shade
 - Restrictions on types of collars used
 - 3hr time limitation

Additional Comments

- *“There's nowhere that talks about the allowance and protection of colony cats which I think is important.”*
- *“Would love to see changes to bylaw and programs to support TNRM program.”*
- *“Positive list for species allowed.”*
- *“Though I personally would never buy a dog or cat from a pet store. By banning the practice, your town is just further pushing people to the Black market and making it less safe for people and animals. At least with brick and mortar stores, the town can hold them accountable.”*
- *“Do you have a Hobby Kennel Licence for CKC Recognized members?”*
- *“Traveling Zoo’s need to be regulated.”*

How Did We Address This?

Feral Cats and Trap, Neuter, Release (TNR) Program

- Feral cat complaint calls remain low
- Exemption provided under feeding wildlife

Positive List for Species

- Aurora = only municipality to have a 'permitted list' vs 'prohibited list'

Black Market/Kennel

- Under review/not recommended at this time
- Zoning amendments required

Traveling Zoos

- Addressed by definition of Pet Store (includes rental)
- Newmarket locations will be required to obtain a licence
- Restrictions under the prohibited animals list apply

Proposed Regulations

Animal Control

- ✓ Dogs and cats must be licensed
- ✓ Dogs and cats at large remain prohibited
- ✓ Stoop and scoop requirements
- ✓ Stronger tethering restrictions
- ✓ Appropriate access to food, water, and shelter
- ✓ Stronger noise/barking restrictions
- ✓ Updated prohibited animals list

Proposed Regulations

Pet Store Licensing

- ✓ Pet Stores must apply for and obtain a business licence
- ✓ Animal caging and storage requirements
- ✓ Appropriate access to food, water, and exercise
- ✓ Dog and cat sourcing requirements
 - municipal animal shelters
 - registered humane societies
 - registered shelters
 - recognized animal rescue group

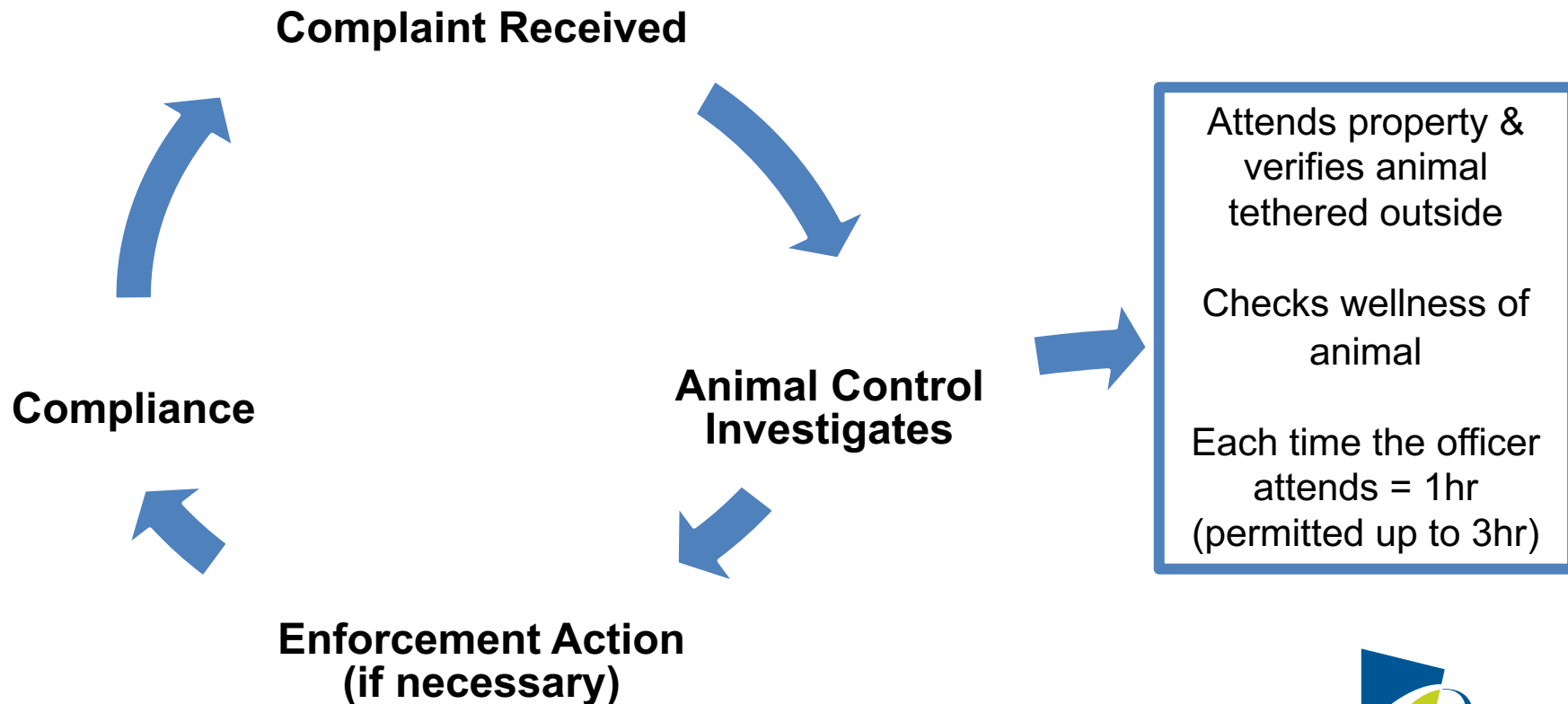
Enforcement Strategy

Scenario #1 – Noise/Barking Dog

Current By-law	Newly Proposed By-law
1. Complaint received	1. Complaint received
2. Noise log provided to COM	2. Noise log can be provided OR any evidence of noise (audio/video)
3. COM tracks noise (approx. 1-2wks) prior to charge being laid	3. AMPS ticket issued
4. COM must attend court to verify noise charge	4. COM does <u>not</u> need to attend dispute hearing

Enforcement Strategy

Scenario #2 – Animal being Tethered



Enforcement Strategy

Scenario #3 – Unlawful Dog or Cat Sourcing

1. Complaint Received
2. Licensing Officer Investigates
 - Conducts inspection
 - Verify records
 - Checks wellness of animal
 - Verifies other by-law restrictions (caging, water/food, vet-checked, etc)
3. Enforcement Action (if necessary)
 - AMPS ticket(s) issued
 - Unlawful animals required to be removed from store
 - Pet Store may have licence suspended/revoked

Conclusion and Next Steps

- Recommendations
 - Approve proposed Animal Control By-law
 - Approve proposed Business Licence By-law
 - Phased approach to Breeders and Kennels
- Staff is committed to ongoing consultation
- Continue to monitor feral cats, TNR programs, travelling zoos, and other concerns identified through public consultation

Questions

