



Strategic Operations Report: May, 2019

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> Library participating in Indigenous History Month town programs with displays and by providing film for panel discussion night Paws'n'Tales reading to dogs event held with St. John Ambulance Pride Month flags and displays mounted 	<ul style="list-style-type: none"> Southlake Cinemania May screening had 207 attendees; next season to begin in September Solo Traveler program had 27 participants; handwriting analysis program 42; Let's Talk cultural program 11; online health info program by Southlake medical librarian 13. An additional book club program being set up for fall 	<ul style="list-style-type: none"> Occasional short Internet outages are being investigated with the Town
Spaces	<ul style="list-style-type: none"> Writers Community of York Region promoted their Bookshelf event at library community kiosk Pop-up library events held at Magna Centre and farmer's market 	<ul style="list-style-type: none"> Maker Hub 3D design projects included a custom Dungeons & Dragons miniture, and a castle made by a homeschooled student 79 drop-in visitors to Maker Hub this month Bradford library staff visited Maker Hub for a tour 	<ul style="list-style-type: none"> Green Reads used book vending machine at Magna replaced with one remaining functioning machine and now operational Basement and 2nd floor carpet replacement beginning June 3
Positioning	<ul style="list-style-type: none"> Article on local history resources at library in Ontario Genealogical Society newsletter Brochure produced called "Discovering your family in Newmarket" 	<ul style="list-style-type: none"> Library participated in Writer's Community of York Region "Bookshelf" event for promo purposes Staff participated in local school STREAM event to promote summer 	

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Resources	<ul style="list-style-type: none"> Local history 2-volume <i>Memorable Merchants & Trades</i> digitized and available on library website 	<ul style="list-style-type: none"> Kanopy had 328 video plays in May Children's program attendance is up 10% over same period last year 	<ul style="list-style-type: none"> Interlibrary loan service to be reinstated June 1 but without courier service and with limited shipping cost reimbursement
Organization & Operations	<ul style="list-style-type: none"> Incentive program for staff who cycle, walk, or carpool to earn gift cards begun 	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> Senior staff attending Workplace Wellness training for managers at Town Staff appreciation luncheon held Staff attended users group conference for library computer system