

STRATEGIC OPERATIONS REPORT – DECEMBER, 2014

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> Next IdeaMarket event is January 28; topic: Why are women often silent on sexual violence? 	<ul style="list-style-type: none"> Financial literacy programs being planned with Chartered Professional Accountants of Canada Drama program being planned with Humber River Shakespeare Company Let's Talk ESL conversation program begins Jan. 14 	<ul style="list-style-type: none"> IndieFlix and expanded OneClick services negotiated as part of consortium with N6 libraries + Bradford
Spaces	<ul style="list-style-type: none"> N6 CEO group completed "Snapshot N6" video slideshow of activity in libraries one day in October 	<ul style="list-style-type: none"> Visit from school class featured eBooks demo at The Curve with the students' own iPads 	<ul style="list-style-type: none"> Replacement Green Reads machines have been manufactured; delivery expected soon
Positioning	<ul style="list-style-type: none"> CEO made presentation to French Immersion school as part of Town government orientation 	<ul style="list-style-type: none"> Chamber of Commerce to promote Gale Courses as a Chamber member benefit; article written for their quarterly magazine for 2015 	<ul style="list-style-type: none"> NPL completed design work for multilingual <i>Welcome To Your Library</i> flyer for York Region library settlement partnership project
Resources		<ul style="list-style-type: none"> IndieFlix streaming video service launching in January York Small Business Enterprise Centre did program for teens 122 people enrolled for Gale Courses in first 2 months Recent Excel class included 3 job seekers 	<ul style="list-style-type: none"> Demand-driven purchase program for eBooks set up through the EBSCO service OneClick e-audiobook service expanding in January with introduction of approx. 4000 top adult titles Monthly average of songs downloaded/streamed from Freegal Music is now 2,800
Organization & Operations		<ul style="list-style-type: none"> Pilot of "Impact Survey" on digital literacy services ended Dec 10; 70 respondents 	<ul style="list-style-type: none"> Aging Wi-Fi system failed for a few days then was repaired; replacement system expected Q2 2015 PO issued for replacement of current printers/copiers with self-serve multifunction devices