



Strategic Operations Report: April, 2019

	Igniting Community Dialogue, Discovery and Debate	Leading a Learning Community	Readying our Capabilities
Collaborative Relationships	<ul style="list-style-type: none"> Discussions being held on partnership regarding Historical Society's plans to revitalize its archives CEO attended Library Settlement Partnership meeting to discuss library services for immigrants 	<ul style="list-style-type: none"> Southlake Cinemania April screening had 216 attendees Programs on Ontario birds, growing cacti, retirement planning all very successful Several visits to daycare groups conducted Highschool group toured library and Maker Hub 	<ul style="list-style-type: none"> Launch of <i>The Lendery</i> tool-lending library with York Region planned for January 2020; first one launching this year at Markham library
Spaces	<ul style="list-style-type: none"> Good response to invitation to local nonprofits to take advantage of booking display space and kiosk in library 	<ul style="list-style-type: none"> 74 patrons dropped into the Maker Hub's 19 sessions in April Maker Hub programs on 3D printing, Canva, and bracelet making all full 	<ul style="list-style-type: none"> Green Reads used book vending machine at Magna out of order; supplier is defunct but has agreed to swap for one remaining machine
Positioning	<ul style="list-style-type: none"> Library participated in Town's Community Open House Library outreach planned for farmer's market, hospital 	<ul style="list-style-type: none"> Library registered to participate in June 15 York Pridefest 	<ul style="list-style-type: none"> Library contributed books to season reopening of Story Pod 90 new subscribers to library e-news gained from Home Show draw ballots
Resources	<ul style="list-style-type: none"> Scrabble reading challenge run by Teen Advisory Group has had 34 participants to date 	<ul style="list-style-type: none"> The Digital Shift tech help drop in schedule has changed and moved to main floor study room 10 attendees at genealogy program 	<ul style="list-style-type: none"> Interlibrary loan service suspended due to SOLS budget cuts; communicated widely; many patron concerns
Organization & Operations	<ul style="list-style-type: none"> Library's Bicycle Users Group held a meeting to discuss 	<ul style="list-style-type: none"> Children's staff member received a note from a mother/daughter who frequent the Library: "Having a connection to 	<ul style="list-style-type: none"> Hydro meter replaced May 6 resulting in some online service outage

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	incentives for cycling staff	our community means a lot to us. Thank you for welcoming us and encouraging [my daughter's] love of reading."	