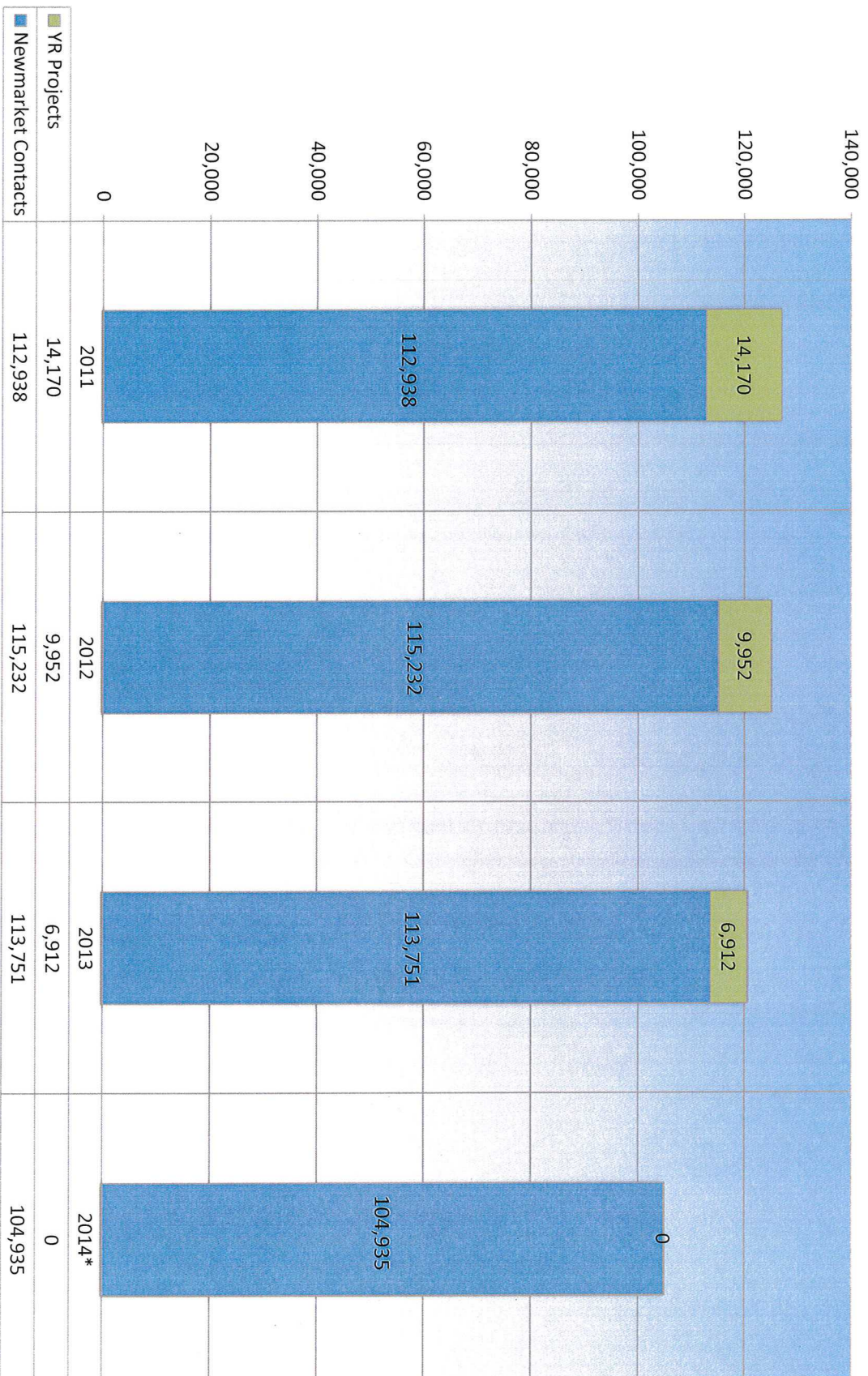


Total Customer Contacts 2011 - 2014*

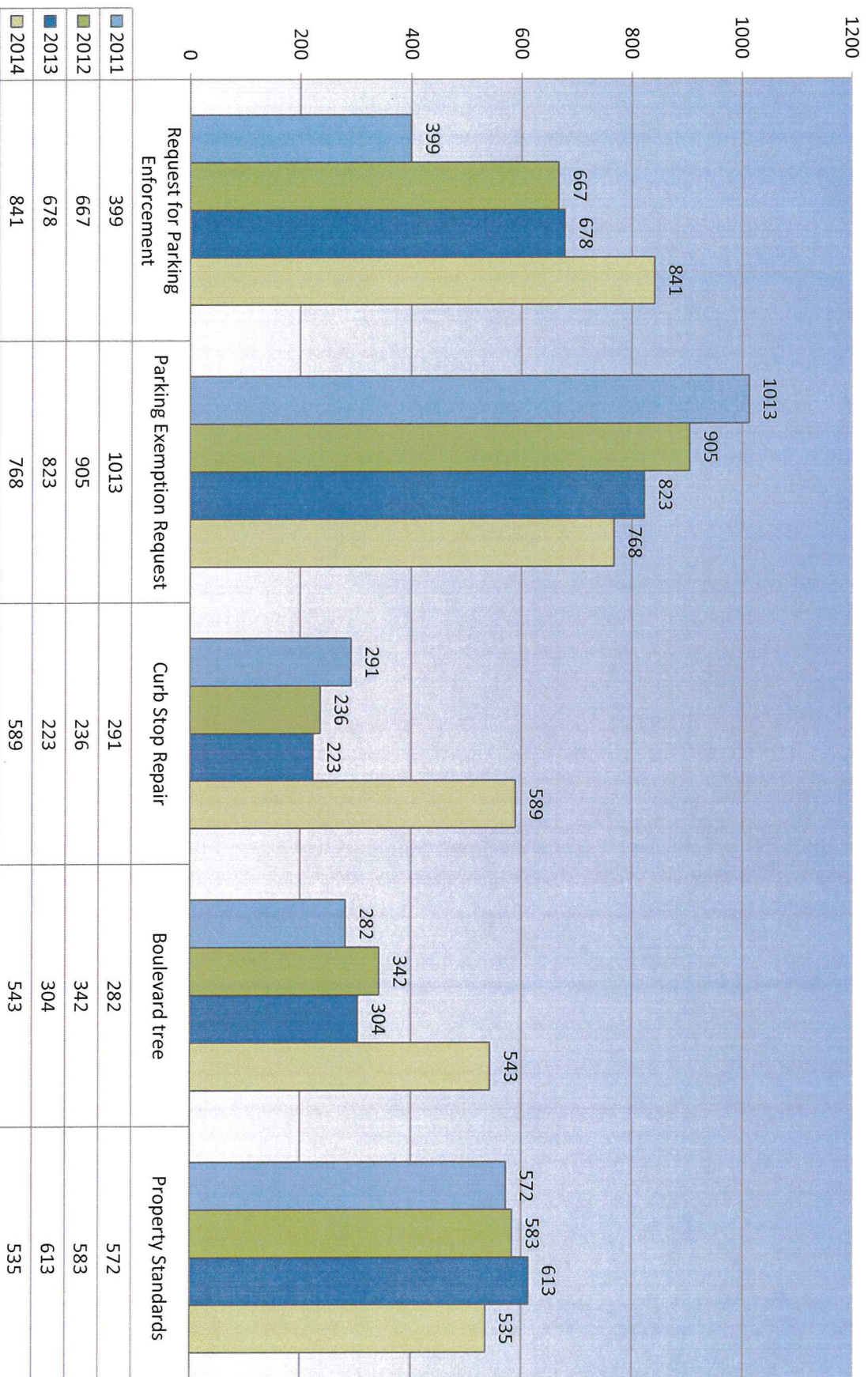
(Phone, Counter, E-mail, Mail)

* As of November 30, 2014

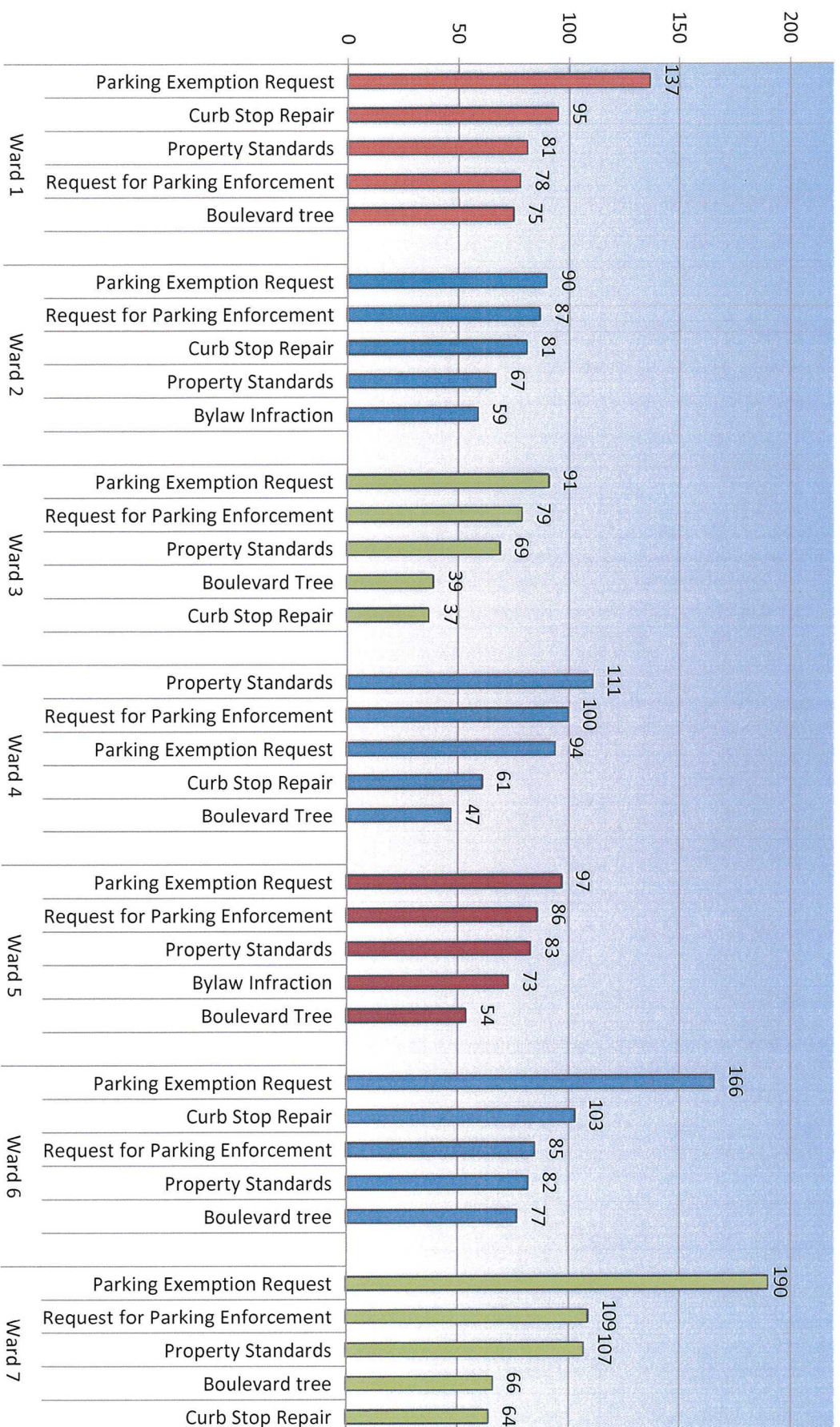


Top 5 Service Requests Town Wide 2011-2014*

* As of October 31, 2014

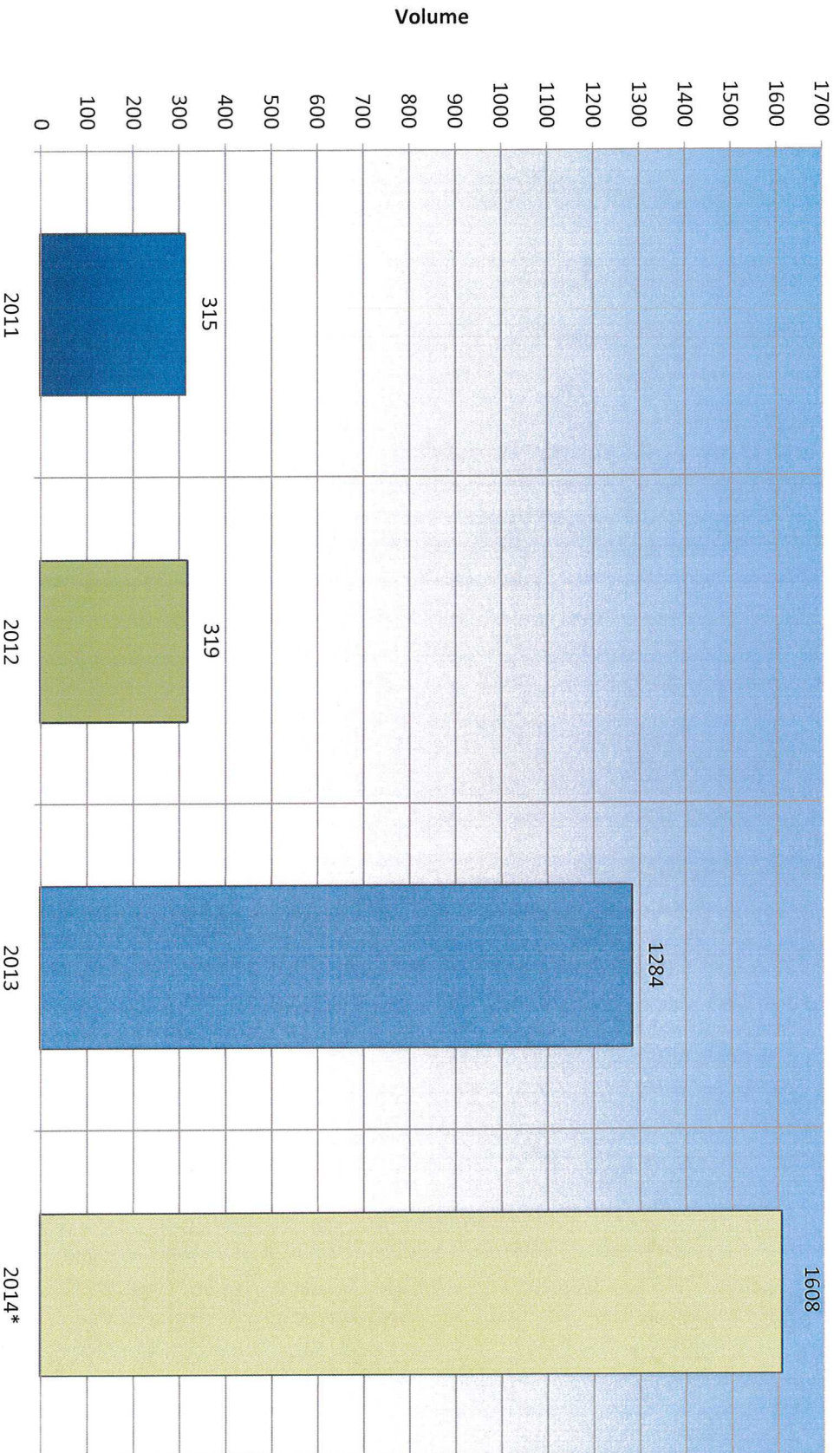


Top 5 Service Requests **By Ward** **Jan 2014 - Oct 2014**



Waste Collection 2011 - 2014*

(Complaints & Service Requests)



* As of November 30, 2014

Sept 2013 - Nov 2014
Waste Collection
Complaints & Service Requests
By Month

