

Date:

Time:

Newmarket Public Library Board Agenda

Wednesday, November 20, 2024

5:30 PM

Loca	ation:	Newmarket Public Library Boardroom Newmarket Public Library 438 Park Avenue Newmarket ON L3Y 1W1	Pages
1.	Call to	o Order	. ugoo
2.	Adop	tion of Agenda Items	
	2.1	Adoption of the Regular Agenda	
	2.2	Adoption of the Closed Session Agenda	
	2.3	Adoption of the Consent Agenda Items	
3.	Decla	nrations	
4.	Prese	entation: Building a Diverse and Inclusive Collection	1
5.	Cons	ent Agenda Items	
	5.1	Adoption of the Regular Board meeting minutes for Wednesday, October 16, 2024	19
	5.2	Strategic Operations Report for October	23
	5.3	Third Quarter Financial Statement	25
6.	Repo	rts	
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	7.1	The Lendery at Newmarket Library	28
	7.2	Library Board Action List	31

- 8. New Business
- 9. Closed Session
- 10. Dates of Future Meetings
 - 10.1 The next Regular Board meeting is scheduled for Wednesday, December 18, 2024 at 5:30 pm in the Library Board room.
- 11. Adjournment

Building Diverse and Inclusive Collections:

Progress to Date and Next Steps



Progress to Date

Acquired DEI Analysis Tool from Baker & Taylor in April 2023 Uploaded first collection holdings data in May 2023 (Newmarket physical and Overdrive holdings)

Continued to upload holdings on monthly basis and monitored monthly results Made presentation to Library Board November 2023. Included data comparing May 2023 to August 2023 results Upgraded to cHQLite in May 2024. Includes DEI Analysis tool plus EBSM (evidence-based stock management) system of tools. The system will allow us to set up Action Plans for collection checks and scheduled weeding applying specific parameters...



Progress to Date

Continued to monitor DEI on a monthly basis

Continued to weed collections with DEI in mind. Used lists created in Polaris (Integrated Library System) Purchased new material
with DEI in mind.
Evaluated order carts
before purchase and
ordered titles from
suggest a purchase
(individuals and agencies
such as NACCA and
Ahmadiyya Muslim
Community)

Continued to ensure Black authors are represented in book club choices. Reached goal of 5 kits in 2023 and will reach goal of 5 more in 2024.



Collection Strategy

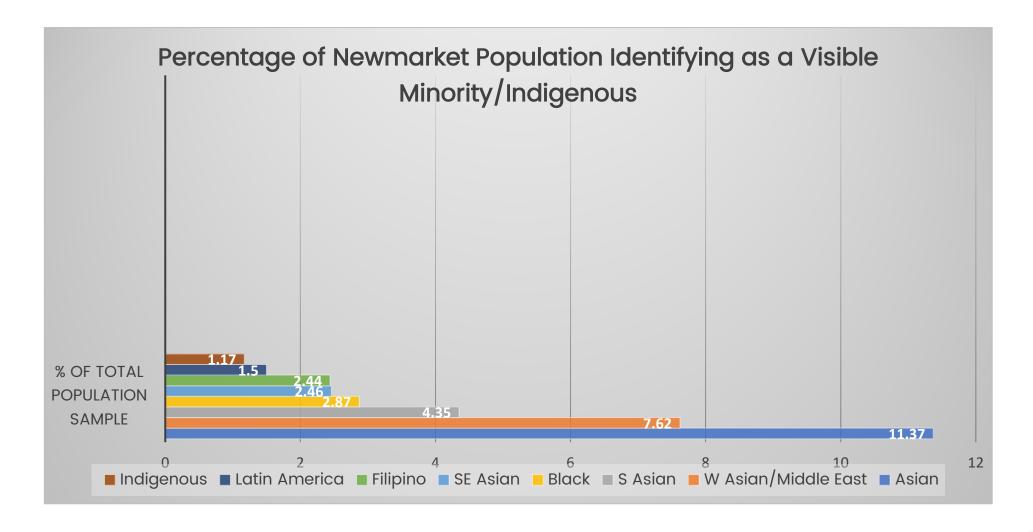
- Selectors will be proactively inclusive in collection development: seek out and be responsive to community input
- Consider resources from self-published, independent, small and local creators
- Select content in multiple formats and languages
- Provide resources in formats that meet the needs of people with disabilities
- Audit selection carts for new material
- Embark on purposeful weeding and collection clean up projects using the cHQlite tool
- Develop diversity collection goals within the context of the Newmarket Library's Strategic Plan 2022-2025, 2021 census (36% identified as visible minority), Dismantling Anti-Black Racism (DABR) Report and Action List and the Truth and Reconciliation Commission's Call to Action 10
- Continue to do monthly DEI Analysis



The Library has a key role in welcoming and affirming all individuals in the community regardless of background or current situation. The Library must reflect the entire community in its collections, programming, staffing and governance

-Key Value, Strategic Plan 2022-2025





Census Profile, 2021 Census of Population for Town of Newmarket



Dismantling Anti-Black Racism (DABR) Action List

Complete an audit of library policies to determine if there are any gaps/barriers.	Q2 2024
· Customer related policies	Q2 2023
· Library specific policies	Q4 2023
· HR related policies	Q2 2024
Continue to embed DABR into programming. Ensure Black writers are represented by programming by including Black representation in at least 25% of story times.	Q1-Q4 2023
Continue to embed DABR into programming. Increase the number of Black author readings by 50% over 2022.	Q1-Q4 2023
Ensure Black writers are represented in book club choices by purchasing at least 5 book club kits featuring Black authors.	Q3 2023
Develop a Diversity Audit template for the Children's Collection – including diverse quality tags/markers unique to the Newmarket community.	Q4 2022
Proactively reach out to every first and second grade class in Newmarket to make sure every child is given the opportunity to sign up for a Library Card.	Q2 2024
Proactively reach out to every ninth-grade class in Newmarket to make sure every teenager is given the opportunity to sign up for a Library Card	Q2 2025



Truth and Reconciliation Commission: Call to Action 10

94 Calls to Action: Truth & Reconciliation

LEGACY: EDUCATION

We call on the federal government to draft new Aboriginal education legislation with the full participation and informed consent of Aboriginal peoples. The new legislation would include a commitment to sufficient funding and would incorporate the following principles:

In order to redress the legacy of residential schools and advance the process of Canadian reconciliation, the Truth and Reconciliation Commission makes the following calls to action

94 Calls to Action: Truth & Reconciliation

- Providing sufficient funding to close identified educational achievement gaps within one generation.
- ii. Improving education attainment levels and success rates
- iii. Developing culturally appropriate curricula.
- iv. Protecting the right to Aboriginal languages, including the teaching of Aboriginal languages as credit courses.
- v. Enabling parental and community responsibility, control, and accountability, similar to what parents enjoy in public school systems.
- vi. Enabling parents to fully participate in the education of their children.
- vii. Respecting and honouring Treaty relationships.

In order to redress the legacy of residential schools and advance the process of Canadian reconciliation, the Truth and Reconciliation Commission makes the following calls to action



Existing and new additions to Book Club Kits

Circulation Data

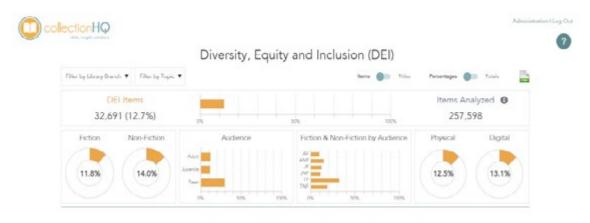
- The Water Dancer: Added Dec 2019: Kit checked out 10 times
- Black Cake: Added Mar 2022:
 Kit checked out 15 times
- In the Upper Country: Added Apr 2023: Kit checked out 7 times
- The Lagos Wife: Just added Sept 2024: Kit checked out 1





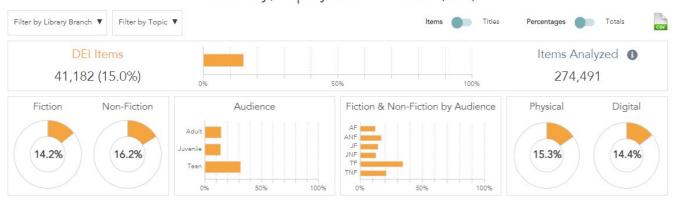
DEI Analysis: Progress in One Year

Full Analysis: November 2023



Full Analysis: November 2024

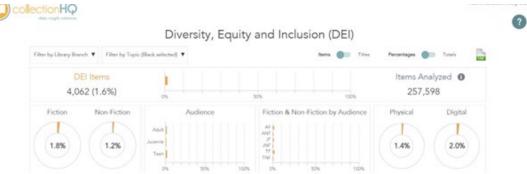
Diversity, Equity and Inclusion (DEI)





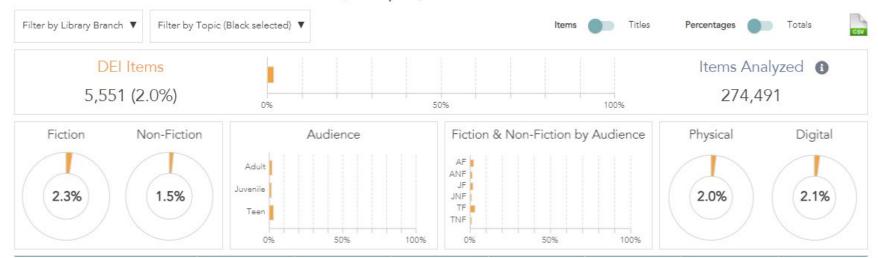
DEI Analysis: Progress in One Year

Black Analysis: November 2023



Black Analysis: November 2024

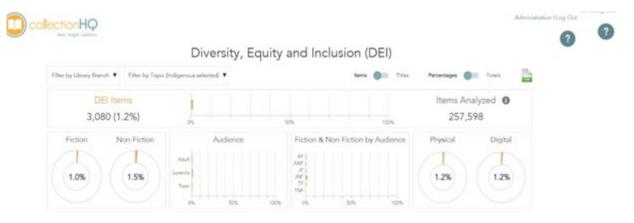
Diversity, Equity and Inclusion (DEI)



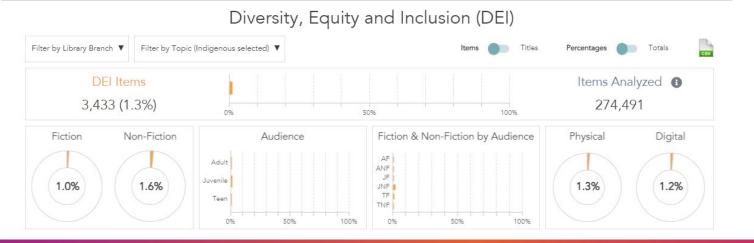


DEI Analysis: Progress in One Year

Indigenous Analysis: November 2023

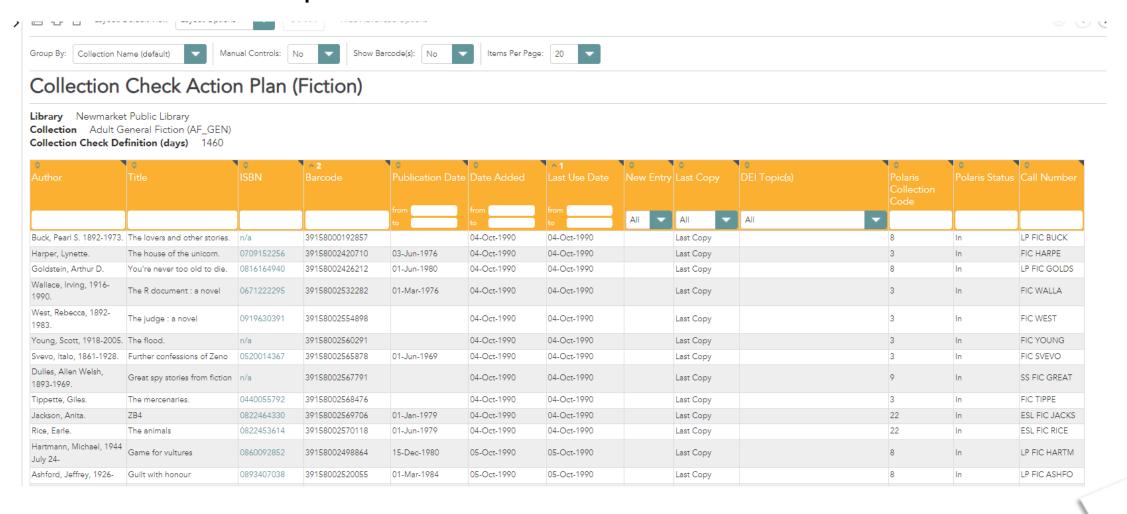


Indigenous Analysis: November 2024



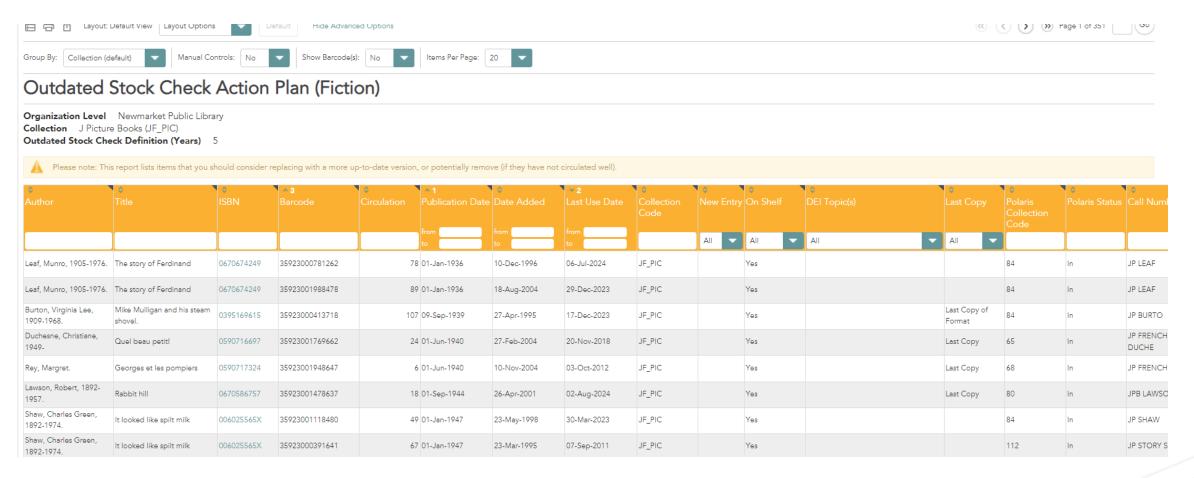


Sample Collection Check Action Plan: Adult Fiction





Sample Outdated Stock Check Action Plan: Picture Books





Sample Grubby Items Removal Action Plan: J Easy

Group By: Collection Name (default) Manual Controls: No Show Barcode(s): No Items Per Page: 20

Grubby Items Removal Action Plan (Fiction)

Library Newmarket Public Library **Collection** J Easy Readers (JF_EAS)

Advised to Remove 2283

Grubby Items Cumulative Use Definition 40

ô Author	¢ Title	ISBN	A 3 Barcode		Grubby Extend (Circulations)	^ 2 Date Added	Format Description	On Shelf	N	lew En	ntry D	© DEI Topic(s)	Last Cop	Polaris Collection Code	Polaris Status	Call Num
					from to	to to		All	▼ /	All	-	All	All			
Seuss, Dr.	I am not going to get up today!	0394992172	35923000430688	290	0 🗘 01-Nov-1987	23-May-1995	Physical Resource	No						56	Out	JE SEUSS
Seuss, Dr.,	Fox in socks	9780394800387	35923000678799	286	0 💠 01-Jun-1965	28-Feb-1996	Hardback	No						56	Out	JE SEUSS
Seuss, Dr.	Marvin K. Mooney, will you please go now!	0394924908	35923001270794	239	0 🔷 01-Aug-1972	19-May-1999	Physical Resource	Yes					Last Copy	56	In	JE SEUSS
LeSieg, Theo., 1904- 1991.	The tooth book	0394948254	35923001123431	235	0 🔷 01-Aug-1981	30-Apr-1999	Physical Resource	Yes						56	In	JE LESLIE
Homberg, Ruth.	Princess charm school	9780375969317	35923003039643	229	0 🔷 09-Aug-2011	08-Sep-2011	Physical Resource	No					Last Copy	56	Out	JE HOMBE
Gregorich, Barbara.	THE FOX ON THE BOX / SCHOOL ZONE LEVEL 1	n/a	35923000532996	226	0	01-Dec-1995	Physical Resource	Yes					Last Copy	56	In	JE PB GREGORIC
Webster, Christy.	A ballerina	9780375968396	35923003033570	222	0 🗘 11-Jan-2011	17-Mar-2011	Physical Resource	No					Last Copy	56	Out	JE WEBST
Willems, Mo.	I love my new toy!	9781423109617	35923002509802	215	0 💠 03-Jun-2008	28-Jun-2008	Hardback	No						56	Out	JE WILLE
Herman, Gail, 1959-	Disappearing donuts / Scooby Doo! Readers: Level 2	0439161681	35923001429135	211	0 01-Sep-2000	08-Nov-2000	Paperback / softback	Yes					Last Copy	56	In	JE PB HERN
Shealy, Dennis R.	Race team	9780736480659	35923002548933	211	0 - 09-Sep-2008	25-Mar-2009	Physical Resource	No					Last Copy	56	Out	JE SHEAL
Schwartz, Alvin, 1927-	I saw you in the bathtub and other folk rhymes	0060252995	39158010602069	208	0 🗘 01-Apr-1989	04-Oct-1990	Physical Resource	Yes					Last Copy	56	In	JE SCHWA



Sample Collection Use Summary Non-Fiction (Collection Demand) 641 Range



Show Advanced Options

Collection Use Summary (Non-Fiction)

Library Newmarket Public Library Overstocked Target % 80% Understocked Target % 30%

High Use Definition 20

Total Circulation Time Frame Over all time

(System Wide View)

© Subject Description	u Library Detail Link	Not Circulated	© Circulated	Current Items	% Not Circulated	© Collection Status	© Circulation In Time Frame		Collection Use Status	Saturated?
						All			All	All
Home Economics	(all libraries)	133	19	152	88	OVERSTOCKED	2714	17.86		
Drinks	(all libraries)	30	2	32	94	OVERSTOCKED	299	9.34		
Food preparation and preservation	(all libraries)	114	15	129	89	OVERSTOCKED	2254	17.47		
Cookery methods	(all libraries)	1297	389	1686	77		37261	22.10	HIGHUSE	
Ethnic cooking	(all libraries)	372	132	504	74		8735	17.33		
Specific dishes	(all libraries)	565	204	769	74		16927	22.01	HIGHUSE	
Wine	(all libraries)	52	10	62	84	OVERSTOCKED	1072	17.29		



DEI Analysis in other Ontario Libraries

Municipality	Population ¹	% Visible Minority/Indigenous Identity	Diversity Analysis (Physical Collection)	Method of Analysis
Newmarket	87,942	36%	15.3% Nov 2024	DEI/cHQlite
Ajax	126,666	65.7%	15.4% (authors) 2022 24.4% (content) 2022	Manual audits & DEI/collectionHQ Goal: 10 % increase by 2026/2 % year over year
Whitby	138,501	37%	16.6% Nov 2024	DEI/collectionHQ
Markham	338,503	82.3%	14% Dec 2022 ²	DEI/collectionHQ
DEI/ collectionHQ Ontario clients	14,223,942	37.5%	17.8% average ²	DEI



DEI Collection Goals

Action	Goal
Increase overall collection Diversity Ratio	Through intentional weeding and purchasing practices increase overall ratio by 2% by Q4 2025 (15 to 17%)
Increase Black collection Diversity Ratio	Through intentional weeding and purchasing practices increase overall ratio by 1 % by Q4 2025 (2 to 3%)
Increase Indigenous collection Diversity Ratio	Through intentional weeding and purchasing practices increase overall ratio by 1% by Q4 2025 (1 to 2%)
Purchase book kits featuring Black writers	Ensure Black writers are represented in book choices by purchasing at least 5 book club kits featuring Black authors in 2025
Increase overall collection Diversity Ratio longterm	Through intentional weeding and purchasing practices increase overall ratio to 19% by 2026 - census year





Newmarket Public Library Board Minutes

Date: Wednesday, October 16, 2024

Time: 5:30 PM

Location: Newmarket Public Library Boardroom

Newmarket Public Library

438 Park Avenue

Newmarket ON L3Y 1W1

Members Present: Darryl Gray

Kelly Broome

Victor Woodhouse Trevor Morrison Neila Poscente Beth Stevenson Rex Taylor

Staff Present: Tracy Munusami, CEO

David di Giovanni, Manager, Programs and Community

Engagement

Jennifer Leveridge, Manager, Collections and Customer

Experience

Biagio Rachiele, Manager, Library Operations Lianne Bond, Administrative Coordinator

1. Call to Order

The Chair called the meeting to order at 5:35 pm.

2. Adoption of Agenda Items

- 2.1 Adoption of the Regular Agenda
- 2.2 Adoption of the Closed Session Agenda

2.3 Adoption of the Consent Agenda Items

Motion 24-10-113

Moved by Victor Woodhouse **Seconded by** Beth Stevenson

That Agenda items 2.1 to 2.3 be adopted as presented.

Carried

3. Declarations

None were declared.

4. Consent Agenda Items

- 4.1 Adoption of the regular Library Board meeting minutes for September 18, 2024
- 4.2 Strategic Operations Report for September

Motion 24-10-114

Moved by Rex Taylor Seconded by Neila Poscente

That items 4.1 to 4.2 be approved and adopted as presented.

Carried

5. Policies

5.1 Unattended and Missing Child Policy

The Unattended and Missing Child Policy revisions included updates to language and additional information on steps to assist locating a child.

Motion 24-10-115

Moved by Beth Stevenson Seconded by Trevor Morrison

That the revisions to the Unattended and Missing Child policy be approved as presented.

Carried

6. Reports

6.1 Newmarket Library Year-to-Date-Statistics

The year-to-date statistics report included number of visits, social medial followers, and items borrowed. The report has been prepared celebrating Newmarket Library during Ontario Public Library Week from October 20 to 26, 2024.

Motion 24-10-116

Moved by Victor Woodhouse Seconded by Rex Taylor

That the Newmarket Library Year-to-Date Statistics report be received as presented.

Carried

7. Business Arising

7.1 2025 Operating Budget

The 2025 Operating Budget was presented to the Library Board. The 2025 Operating Budget includes additional support from the Town of Newmarket to meet negotiated wages for union and non-union employees.

Motion 24-10-117

Moved by Neila Poscente Seconded by Beth Stevenson

That the Library Board approved the 2025 Operating Budget for submission to the Town of Newmarket as presented.

Carried

7.2 Library Board Action List

The Library Board reviewed the Action List.

Motion 24-10-118

Moved by Trevor Morrison Seconded by Victor Woodhouse **That** the Library Board receive the Action List as presented.

Carried

8. New Business

There was no new business.

9. Closed Session (if required)

10. Dates of Future Meetings

10.1 The next regular Board meeting is scheduled for Wednesday, November20, 2024 at 5:30 pm in the Library Board room.

11. Adjournment

Motion 24-10-119

Moved by Rex Taylor Seconded by Beth Stevenson

That there being no further business the meeting adjourn at 6:00 pm.

Carried

	Darryl Gray, Chair
Tracy I	Munusami, Secretary/Treasurer



October 2024 Strategic Operations Report

Empowering Our Community (and Staff)

 As part of the strategic action to establish a leading-edge customer service vision for all staff, the Supervisor of Customer Experience will conduct "Customer Journey Mapping" sessions with all library staff. This exercise aims to map out key stages in processes customers use at the library, identify fun, confusing, or challenging points, and share ideas to enhance the customer's experience at the Newmarket Library.

Ensuring Welcoming and Accessible Places and Spaces

- Out and About Storytime, the weekly storytime at the Magna Centre, saw a 70% increase in attendance for October due to the program's move to a more visible location.
- Library staff have been coordinating with Town of Newmarket staff to prepare the
 community centers for the library vending machines. Space has been confirmed at the
 Ray Twinney Recreation Complex and the Magna Centre. The vending machines will
 launch in February 2025. Ribbon-cutting and event programming details are coming
 soon.
- Library staff have purchased an accessible study pod for the library's main floor, with an estimated delivery date of late December. The state-of-the-art, sound-proof study pod will be available for customers looking for a quiet place to study or take virtual meetings. Fully accessible, it will be a welcoming addition to the library's main floor.
- In October, the library promoted the Ontario Library Service's Together We Read digital book club, where everyone could read **All Our Relations** by Tanya Talaga with no holds queue. Talaga's book is a powerful call for action, justice, and a better, more equitable world for all Indigenous Peoples. Twenty-four Newmarket Library cardholders participated.

Providing Engaging and Relevant Services

- The Community Engagement team attended twenty-nine outreach events in October, up from fourteen events in October 2023. In October, staff welcomed 531 new members out in the community. The team has been focusing on events in local schools, visiting Newmarket High, Sacred Heart, Phoebe Gilman, Meadowbrook PS, Huron Heights, Dr. Denison, and Maple Leaf. Staff are also working on streamlining the process for students to get library cards, enhancing the student experience.
- In November, the library will join the Central Newmarket Community Action Table organized by Linking Newmarket. This will allow the library to work more actively with local social service agencies to address pressing community issues.

Royal Ontario Museum passes will be added to the Lendery in 2025. The library will
receive three passes, each allowing up to four people to enter the ROM without charge.

Customer Feedback

Pickering College participated in a field trip to the library to support local history research.

Feedback from the teacher:

"Dora and Angele were accommodating, and the students left with a wealth of new information (and some volunteer opportunity ideas). When we had to start our walk back to school, we felt bad pulling our students away from the archival articles that Angele shared. Several groups are eager to return to the Newmarket Public Library to continue their research."



The Library's Lendery received a valuable boost thanks to a generous donation from RONA+. This contribution of high-quality wireless power tools, representing a \$1,850 value, expands the resources we offer to our community.



438 Park Avenue Newmarket, Ontario L3Y 1W1 Email: npl@newmarketpl.ca
Website: newmarketpl.ca
Phone: 905-953-5110

Library Board Report

To: Newmarket Public Library Board

From: Tracy Munusami, CEO

Date: November 20, 2024

RE: Third Quarter Financial Statement

Key Issue:

Third Quarter Financial Statement

Recommendation:

That the Library Board receive the Third Quarter Financial Statement as presented.

Background:

The Library is on target for the third quarter of 2024 in both expenditures and revenue, and there are no significant issues to report at this time that might affect our ability to meet budget for 2024.

NEWMARKET PUBLIC LIBRARY 3rd QTR Income Statement Comparison of 2024 Actual to 2024 Budget and 2023 Actual 08/11/2024 2024 2024 2023 Q3 2024 Vs % of **EXPENSES** 3rd QTR **ANNUAL BUD** 3rd QTR Q3 2023 Comments for 2024 Vs 2023 variances > \$3000 **Budget** MATERIALS \$104,728 \$151,864 \$86.375 (\$18,354)Books 69% 513 7.000 1.802 1.289 Reference Materials 7% (2,318)Magazines & Newspapers 12,726 10,900 10,408 117% Increased cost of purchases 172.937 201.466 152.982 (19.955)86% Electronic Materials and Subscriptions 2,996 6,100 2,572 Talking Books (424)49% (421)Compact Sound Discs 731 700 310 104% Increased cost of purchase (3,364)**DVD/Console Games** 9,079 12,600 5,715 72% 11,528 33,703 30,915 19,387 Book Binding and Materials Processing 34% Sub-Total \$315,238 \$424,333 \$291,080 (\$24,158) 74% Timing of Purchases **FACILITIES AND EQUIPMENT** \$888,892 817199 \$71,693 Caretakers' Contract \$32,331 \$50.180 \$21,753 (\$10,578) 64% 3,720 4,173 4,268 (454)98% Caretakers' Supplies Equipment-Repairs/Maintenance Contracts 130,519 111,667 82,189 (48,330)117% Upgrades to our cloud Services 12,132 Building-Repairs/Maintenance Contracts 51,975 28,900 (39,843)180% Critical building repairs Sub-Total \$218.998 \$195.015 \$119.793 (\$99,204) 112% **CAPITAL** Minor Capital \$382 \$5,656 \$2,023 \$1,642 7% Timing of purchases Asset Replacement Fund 167,662 223,550 167,662 75% Sub-Total \$168,044 \$169,686 \$1,642 \$229,206 73% UTILITIES Hydro \$29,488 \$66,500 \$35,463 \$5,975 44% Lower usage due to lightining upgrades Heat 9,548 18,000 9,988 440 53% Water 2,767 4,065 2,499 (268)68% Sub-Total \$41,804 \$88,565 \$47,950 \$6,147 47% **ADMINISTRATION - Salaries, Wages & Benefits** 1,965,809 1,193,761 772,048 Salaries and Wages 1,571,605 2,351,587 1,569,445 (2,160)67% **Employee Benefits** 394,204 469,843 326,129 (68.075)84% Inter-Depart Human Resources Cost 11,138 14,851 11,138 75% Sub-Total \$1,976,947 \$2,836,281 \$1,906,713 (\$70,235)70% **ADMINISTRATION - General** Stationery and Office Supplies \$1,505 \$2,480 \$1,586 \$82 61% Photocopier/Microfilm Lease & Supplies \$6,124 3,000 3,222 (2,902)204% Due to Lease conract **Emergency Mgmt. Materials** Health and Safety 1,124 2,400 1,445 320 47% Program and Project Costs 35,714 29.576 15.430 (20,284)Additional story walk and Program growth 121% 382 Coffee Supplies 1,000 -382 38% 16,038 13,000 16,704 666 Purchase of library Cards Circulation and Processing Supplies 123% Miscellaneous Expense 2,497 4,725 2,823 326 53% Telephone and Internet 1,671 5,010 4,422 2,750 33% 1,351 4,000 (1,351)34% Audit Legal and Finance

NEWMARKET PUBLIC LIBRARY 3rd QTR Income Statement Comparison of 2024 Actual to 2024 Budget and 2023 Actual 08/11/2024 2023 Q3 2024 Vs 2024 2024 % of **EXPENSES** 3rd QTR ANNUAL BUD 3rd QTR Q3 2023 Budget Comments for 2024 Vs 2023 variances > \$3000 **ADMINISTRATION - General Continued** \$8,159 \$10,000 \$42.658 Consulting Fees \$50,816 82% Postage and Freight 5,943 8,925 6.446 503 67% Advertising 12,268 18,600 17,284 5,016 66% **Education and Training** 1,950 11,400 14,401 12,451 Timing of training 17% Copyright fees Other Fees 1,191 1,300 1,465 275 92% 2,271 6,000 889 (1,382)Travel Expense 38% Memberships and Subscriptions 12,914 12,450 11,714 (1,201)104% Timing of purchases Conference/Seminar Fees & Expenses 6,310 12,405 6,534 224 51% 1,547 3.000 (621)52% **Bank Charges** 926 40 Cash Short/Over 44 Transfer to LTD. Reserve 14,161 21,264 16,703 2,543 67% Sub-Total \$133,670 \$171,035 \$173,462 \$39,792 78% \$2,854,701 \$3,944,435 \$2,708,685 **TOTAL EXPENSES** (\$146,016) 72%

3rd QTR Income Statement Comparison of 2024 Actual to 2024 Budget and 2023 Actual 2024 2024 2023 Q3 2024 Vs % of **REVENUES** 3rd QTR **ANNUAL BUD** 3rd QTR Q3 2023 **Budget** Municipal Grant \$2,836,331 \$3,781,775 \$2,752,428 \$83,903 75% Provincial Grant 5.496 64.401 4.845 651 Timing of receiving the grants Other Grants 5,000 5,000 1,417 14,594 5,510 (4,093) Program Fees 10% Photocopier/Microfilm Receipts 10,835 10,200 8,834 2,001 106% 16,970 41,950 13,498 40% Room Rentals 3,471 Coffee Supplies Recovered 1,000 0% 2,500 10,000 2,500 Corporate Sponsorships 25% 4,384 29% Sundry Receipts 5,047 17,515 663 Non-Resident Fees 60 (60)**Donations Received** 5,297 3,000 568 4,729 177% **TOTAL REVENUES** \$2,888,892 \$3,944,435 \$2,790,707 \$98,185 73% SURPLUS/(DEFICIT) CURRENT \$34,191 \$0 \$82,022 (\$47,831)



Library Board Report

To: Newmarket Public Library Board

From: Tracy Munusami, C.E.O.

Date: November 20, 2024

RE: The Lendery at Newmarket Library

Overview

The Library Board requested information about the Lendery at the October 16, 2024, Board meeting.

Recommendation

That the Board receive the report for information.

Background

The Lendery, a unique collection at the Newmarket Library, launched in 2020 in partnership with York Region. Its primary goal is to reduce waste by encouraging the sharing of useful items typically needed only occasionally, such as tools, sports equipment, board games, and small kitchen appliances. Since its inception, The Lendery has expanded through partnerships, including collaborations with NewmarketCycles, which provides community access to bicycles, and RONA+, which has donated valuable tools to the collection.

Overview of the Lendery Collection

The Lendery collection currently comprises two hundred and eighty items, covering a wide range of practical, educational, and recreational needs. Items include useful household tools, technology, educational resources, and toys to provide entertainment. Unique items in the collection include a HappyLight for seasonal wellness, an air compressor, and a pickleball set, which appeal to diverse interests within the community.

It is mainly community-driven, with items either donated by residents or purchased by the library based on community needs and requests. This approach ensures that the Lendery remains relevant and responsive to community interests. Library staff enthusiastically curate displays to highlight popular and seasonal items. The collection is prominently featured in two cabinets with glass doors at the front of the library, on the main floor. Staff have also relocated the ever-expanding collection of board games to shelving units by the washrooms on the main

floor, allowing more items to be displayed. Staff identified storage space for the remaining items, keeping the Lendery organized and appealing to customers.

Additionally, photos of all items in The Lendery collection are posted on the library's website, making it easy for customers to browse the collection online, plan their loans, and place holds.

Popular and Least Popular Items

The Lendery collection reflects a range of interests, as shown by the circulation data for 2024 (January 1 - November 11). The following items had the highest and lowest circulations, providing insights into what resonates with the community and areas for potential adjustment.

Top Circulating Items

- Newmarket-Opoly 55 circulations
- Ontario Parks 2024 Commercial Vehicle Permit 48 circulations
- Guess Who 42 circulations
- Lego Mindstorms Education EV3 35 circulations
- Codenames 34 circulations
- Sorry! Sliders 33 circulations
- Battleship 32 circulations
- DeWalt (184 mm) Circular Saw 32 circulations
- HappyLight Alba (light therapy lamp) 31 circulations
- Oster Belgian Waffle Maker 31 circulations

These top items reveal a demand for family-friendly games, seasonal equipment, and specialty tools, underscoring Lendery's role in supporting varied recreational and practical needs.

Lowest Circulating Items

- Large Adult Helmets
- CH Hanson Chalk Reel (chalk line maker)
- Protection Glasses
- Hex Key Set
- Child's Helmet
- Bicycle Floor Pump Without Gauge
- All Sport Ball Maintenance Kit
- MLBA Deluxe Four-Piece Throw Down Rubber Baseball Set
- Items stored at Newmarket Cycles Rock Lock Bicycle Lock, 12" Run Bike, Giant XTC Lite Youth Bicycle, Trail-A-Bike Kids Add-on

Several low-circulating items, particularly cycling-related, are stored at the NewmarketCycles location. This location operates seasonally, open only from May to November and two days per week, which may contribute to the low circulation of these items. Future considerations may include assessing community interest in these items.

Community Impact

The Lendery's impact extends beyond waste reduction by promoting a circular economy and offering access to items that might otherwise be financially inaccessible for some. The collection empowers community members to try new experiences and meet essential needs affordably. Customer feedback highlights the meaningful ways in which these items have supported residents:

- VictorReader Digital Talking Book Player: One family borrowed this device for their grandmother, who had been diagnosed with vision loss. Staff introduced them to this resource and to CELA (the Centre for Equitable Library Access), providing options that made a difference for their aging family member.
- Waffle Maker: A mother borrowed the waffle maker to make homemade waffles with her son without purchasing a machine that would only be used periodically.
- **Puzzles**: A customer visiting her parents, who have dementia, found the Lendery's puzzle selection excellent for engaging them in a positive and stimulating activity.
- KitchenAid Mixer: One patron was excited to access a KitchenAid mixer for holiday baking, a seasonal activity that became more affordable and accessible through The Lendery.
- **Games**: Grandparents borrowed several games to enjoy with their grandkids during a visit. They appreciated the variety available and the ease of borrowing and returning items at their convenience.

These stories illustrate the Lendery's role in enriching lives, fostering family connections, and supporting sustainable living. The collection continues to enhance the well-being of Newmarket residents, embodying the library's commitment to meeting the needs of the community.

Final Remarks

The Lendery continues to be a community-driven collection at Newmarket Public Library, providing residents convenient access to useful, engaging, and often cost-prohibitive items. From practical tools to family games and educational resources, The Lendery has enriched lives, fostered family connections, and supported sustainable practices in the community.

Looking ahead, library staff will evaluate items with low circulation to optimize available space, allowing for better alignment with community needs. This may involve purchasing or seeking donations of high-interest items based on community feedback, ensuring the collection remains relevant and valuable. By adapting to the community's evolving needs, The Lendery will continue strengthening its role as a resourceful and sustainable service, meeting Newmarket's unique needs for years to come.



Library Board Action Tracking List

Item No.	Action Item	Updates	Target/Completion date
1.	Policy reviews	2024 Policy reviews completed: Mileage Allowance, Licence and Auto Insurance Recruitment and Selection Health And Safety Workplace Violence Workplace Harassment	Ongoing
2.	CEO Annual Performance Review Assigned to: Executive Committee	Unattended and Missing Child Next review due August, 2024	August 2024
5.	Strategic Plan Implementation	Conduct a welcoming places and spaces design services	RFQ posted July 25, 2023 Contract awarded December 2023 Design charrettes held April 9 th and 25 th Update reported to Board September 18, 2024
6.	Library Board Strategic Priorities	Establish priority areas for Board to focus on	Board Workshop held November 8, 2023 Discussion held at Board meeting April 17, 2024, and priorities identified.

Item No.	Action Item	Updates	Target/Completion date
	Library Board Strategic Priorities cont.		Revisit Strategic priorities in 6 months (October,2024)
7.	Ontario Library Service Board Assembly	Board member Appointment to OLS Board Assembly	
8.	Library Board Advocacy Committee	Develop Advocacy Strategies to support Library	 Committee met September 18, 2024 Next meeting October 16, 2024

Library Board Action Tracking List - Completed Action Items

Item No.	Action Item	Updates	Completion/Withdrawal Date

Completed items will remain on the Action List for one month before removal.