

Date:

# Newmarket Public Library Board Agenda

Wednesday, April 21, 2021

| Time | :      | 5:30 PM  | Dogoo |
|------|--------|--|-------|
| 1    | Mooti  | ing to be held through live vides interfess                      | Pages |
| 1.   |        | ing to be held through live video interface                      |       |
|      | Join 2 | Zoom Meeting   |       |
|      | https: | ://us02web.zoom.us/j/87544078445                                 |       |
|      | Meeti  | ing ID: 875 4407 8445  |       |
|      | Pass   | code: 300397   |       |
| 2.   | Adop   | tion of Agenda Items   |       |
|      | 2.1.   | Adoption of the Regular Agenda                                   |       |
|      | 2.2.   | Adoption of the Closed Session Agenda                            |       |
|      | 2.3.   | Adoption of the Consent Agenda Items                             |       |
| 3.   | Decla  | arations   |       |
| 4.   | Cons   | ent Agenda Items   |       |
|      | 4.1.   | Adoption of the Regular Board meeting minutes for March 17, 2021 | 1     |
|      | 4.2.   | Strategic Operations Report for March, 2021                      | 6     |
|      | 4.3.   | First Quarter Statistical Data                                   | 8     |
|      | 4.4.   | First Quarter Financial Statements                               | 12    |
| 5.   | Repo   | rts  |       |
|      | 5.1.   | Dr. Seuss Books of Concern                                       | 15    |
| 6.   | Busin  | ness Arising   |       |
|      | 6.1.   | Strategic Planning   |       |

- 7. New Business
- 8. Closed Session (If required)
- 9. Dates of Future Meetings

The next regular Library Board meeting is scheduled for Wednesday, May 19, 2021 at 5:30 pm. Location electronic via Zoom

10. Adjournment



# Newmarket Public Library Board Minutes

Date: Wednesday, March 17, 2021

Time: 5:30 PM

Members Present: Darcy McNeill, Chair

Jane Twinney, Vice Chair

Kelly Broome Darryl Gray Leslee Mason Victor Woodhouse

Members Absent: Art Weis

Staff Present: Linda Peppiatt, Acting CEO

Jennifer Leveridge, Manager, Library Services Benjamin Shaw, Manager, Library Operations Lianne Bond, Administrative Coordinator

### 1. Meeting to be held through live video interface

The Chair called the meeting to order at 5:35 pm.

#### 2. Adoption of Agenda Items

The Chair asked if there were any additions to the agenda. One item was added under Closed Session.

- 2.1 Adoption of the Regular Agenda
- 2.2 Adoption of the Closed Session Agenda
- 2.3 Adoption of the Consent Agenda Items

Motion 21-03-172 Moved by Kelly Broome

Seconded by Victor Woodhouse

**That** items 2.1 to 2.3 be adopted as amended.

#### Carried

#### 3. Declarations

None were declared

### 4. Consent Agenda Items

- 4.1 Adoption of the Regular Board meeting minutes for February 17, 2021
- 4.2 Strategic Operations Report for February
- 4.3 Library Bank Balance Transfer

Motion 21-03-173
Moved by Victor Woodhouse
Seconded by Leslee Mason

**That** items 4.1 to 4.3 be adopted and approved as presented.

**Carried** 

# 5. Reports

5.1 Ontario Library Association/Federation of Public Libraries Pre-Budget Submission

A report to the Library Board asked that the Board endorse the Ontario Library Association and Federation of Ontario Public Libraries 2021 prebudget submission requesting provincial funding support to offset lost revenues from implementing fine free policies and to support the establishment of an Ontario Digital Public Library.

Motion 21-03-174

Moved by Darryl Gray

Seconded by Leslee Mason

**That** the Library Board receive the report on the OLA/FOPL 2021 Ontario Pre-Budget Submission;

**And that** the Library Board endorses the OLA/FOPL 2021 Ontario Pre-Budget Submission and supports the requests, specifically:

 A targeted enhancement of provincial funding through the Public Libraries Operating Grant (PLOG) to offset lost revenues from implementing fines-free policies and help public libraries make these policies permanent. This investment would help to break down barriers to access for low-income Ontarians.

- Subject to the above increase, maintain provincial funding for Ontario's public libraries at current levels and work with municipalities to prevent unsustainable cuts to public library funding.
- Provide critical e-learning support and fair access to modern, digital resources for all Ontario public libraries through a \$4.7 million annual investment to support the establishment of an Ontario Digital Public Library, thereby leveraging the province's significant purchasing power to give all Ontarians access to a common set of high-quality e-learning & online resources and more e-books

**And That** Library staff draft a Resolution to seek the Town of Newmarket Council's endorsement of the OLA/FOPL 2021 Pre-Budget Submission

**And That** Library staff draft a letter to the Newmarket/Aurora Member of Parliament advising of the endorsement of the OLA/FOPL 2021 Pre-Budget Submission with a copy sent to the Minister, Tourism, Culture and Sport.

#### Carried

### 6. Business Arising

6.1 CEO Recruitment update

The Library Board Chair advised of the recruitment process for the role of CEO and who will be participating on the Selection Committee. Further details regarding the Request for Proposal Award report for recruitment services were discussed in Closed Session as there were personal matters pertaining to an identifiable individual.

6.2 Library Board Action List

The Library Board reviewed the Action List.

Motion 21-03-175

Moved by Jane Twinney
Seconded by Darryl Gray

**That** the Library Board receive the Action List as presented.

#### Carried

#### 7. New Business

There was no new business.

### 8. Closed Session (If required)

Motion 21-03-176
Moved by Victor Woodhouse
Seconded by Leslee Mason

**That** the Library Board move into Closed Session at 5:50 pm for personal matters about an identifiable individual per section 16.1.4 (b) of the Public Libraries Act, R.S.O. 1990 Chapter P.44

#### **Carried**

Motion 21-03-177
Moved by Kelly Broome
Seconded by Jane Twinney

That the Library Board move out of Closed Session at 6:00 pm.

#### **Carried**

Motion 21-03-178

Moved by Kelly Broome

Seconded by Darryl Gray

#### **Motion Arising from Closed Session**

**That** the Library Board receive the report on the results of the Request for Proposal for the recruitment services for the role of Chief Executive Officer for the Library;

**And That** the Library Board approved the recommendations as outlined in the report.

#### Carried

### 9. Dates of Future Meetings

The next regular Library Board meeting is scheduled for Wednesday, April 21, 2021 at 5:30 pm. Location electronic via Zoom

### 10. Adjournment

Motion 21-03-179
Moved by Victor Woodhouse
Seconded by Kelly Broome

That there being no further business the meeting adjourn at 6:03 pm.

Carried

| Darcy McNeill, Chai        |
|----------------------------|
|                            |
| Linda Peppiatt, Acting CEC |
| Secretary/Treasure         |



# Strategic Operations Report: March, 2021

|                             | Igniting Community Dialogue, Discovery and Debate   | Leading a Learning<br>Community   | Readying our Capabilities   |
|-----------------------------|---|---|---|
| Collaborative Relationships | <ul> <li>First Ancestral Voice program with Antonio Michael Downing was a success with 34 attendees</li> <li>Increased interest from community organizations interested in learning more about how book clubs operate and about our resources for their own book clubs</li> </ul> | <ul> <li>Attendees for programs in partnership with Shadowpath – Reading Club monthly series (27); Theatre-Making 101 workshops (27)</li> <li>45 attendees for Exploring the Birds of Ontario II</li> <li>7 attendees for the Welcome Centre story time session</li> <li>In partnership with local accounting firm, facilitated income tax return assistance for low income residents (32)</li> </ul> | <ul> <li>Ontario Parks passes are circulating and have holds pending</li> <li>More staff began customer service training presented by the Town's customer service supervisor.</li> <li>Planning future workshops with Scientists in Schools (science education non-profit) Workshops are made possible through a donation of The Natural Sciences and Engineering Research Council of Canada (NSERC)</li> </ul> |
| Spaces                      |   |   | Library was limited to curbside service until mid-March. Increased service for a limited number of customers permitted inside building for holds pickup, and computer use for 2 weeks only, until tighter restrictions resumed  |
| Positioning                 | Social media posts<br>continue to do well<br>in spreading library<br>news   | Staff tested Brainfuse, an online academic and career help service which includes access to live tutors and coaches   | Systems staff performed set-up/take down of staff workstations and lobby work station to accommodate changes in service.  |

|                           | Igniting Community Dialogue, Discovery and Debate  | Leading a Learning Community  | Readying our Capabilities  |
|---------------------------|--|---|--|
| Resources                 | <ul> <li>47 attended the STEAM sessions for older children</li> <li>Marketing and Communications Coordinator wrote copy and designed graphics to promote 15 programs via the library's social media including – Ancestral Voices Author Series and April Break programs: Virtual Pet Show &amp; Tell; May The Force Be With You; Mad Science; Virtual Scavenger Hunt; Virtual Wheel of Fortune; Walking Water: Let's Grow A Rainbow</li> </ul> | <ul> <li>New user sign-ups for Overdrive (71), for Hoopla (28)</li> <li>216 plays on Kanopy</li> <li>Adult Services held five book club zoom meetings</li> <li>Digital/Maker programs attendance (total of 19) for How to use sessions for eBooks, eVideo eAudiobooks, Digital Magazines, Pressreader; Intros to 3D printing, Online library, Zoom, Painting, Drawing, Knitting Circle, Beading circle and Button design. Attendance totaled 8 for volunteering with Mercy Ships and Online job search &amp; interviewing for young adults</li> <li>27 virtual Reading Buddies sessions were held</li> <li>7 attendees for the Advanced Readers' Book Club</li> </ul> | <ul> <li>Bestsellers lists for fiction and non-fiction for the Spring/Summer season now on our website</li> <li>Contributed library content to the Town's HomeSweetHome webpage and the Seniors Centre newsletter</li> <li>Article ran on Newmarket Today's website and The Era's yorkregion.com website: Newmarket Library, Indigenous consultant partner to launch author series exploring diversity</li> <li>With Town HR reviewed text of all website forms for neutral, politically correct wording</li> <li>To address need for greater access/info on how to get vaccinated, developed program for an April start How To Register For Your COVID Vaccine</li> </ul> |
| Organization & Operations | Staff registered for<br>Public Programming<br>in the Pandemic, a 3-<br>week certificate<br>program delivered<br>through Library<br>Journal   | Staff attended sessions of the Innovative Users Group (IUG) conference for learning related to use of our Integrated Library System (ILS) which manages our catalogue and database of cardholders   | <ul> <li>Ongoing services         planning/strategizing         about adjusted services         and procedures during         limited services</li> <li>Met with Town HR         regarding work-fromhome accommodations</li> <li>Community Engagement         Librarian advised of         resignation effective late         April.</li> </ul>  |

# Newmarket Public Library Statistical Data - 2021

# **Library Card Holders**

| 2021             | Jan    | Feb    | Mar    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|--------|--------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| NPL Card Holders | 24,981 | 24,826 | 24,666 |     |     |     |     |     |     |     |     |     |
| Residents        | 21,947 | 21,803 | 21,671 |     |     |     |     |     |     |     |     |     |
| Non-Residents    | 3,034  | 3,023  | 2,995  |     |     |     |     |     |     |     |     |     |

# **New and Renewed Library Cards**

| 2021               | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| New registrations  | 170 | 106 | 145 |     |     |     |     |     |     |     |     |     | 421   |
| New non-resident   | 54  | 33  | 33  |     |     |     |     |     |     |     |     |     | 120   |
| Renewed membership | 521 | 243 | 324 |     |     |     |     |     |     |     |     |     | 1,088 |

| 2021                    | Jan            | Feb                        | Mar    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total  |
|-------------------------|----------------|----------------------------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------|
| Website visits          | 16,299         | 13,544                     | 15,157 |     |     |     |     |     |     |     |     |     | 45,000 |
| # of PAC Account Logins | 8,956          | 8,184                      | 8,486  |     |     |     |     |     |     |     |     |     | 25,626 |
| Room Rentals            | No rental      | No rentals due to COVID-19 |        |     |     |     |     |     |     |     |     |     | -      |
| Room Rental Hours       | reopening plan |                            |        |     |     |     |     |     |     |     |     |     | -      |

# **Programs**

# 5 Year Trend - January-March

| # of Programs Held | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------------|------|------|------|------|------|
| Adult              | 73   | 93   | 82   | 68   | 92   |
| Children's         | 301  | 254  | 243  | 167  | 111  |
| Total Programs     | 374  | 347  | 325  | 235  | 203  |

| Program Attendance | 2017  | 2018  | 2019  | 2020  | 2021  |
|--------------------|-------|-------|-------|-------|-------|
| Adult              | 679   | 1,415 | 1,036 | 1,160 | 657   |
| Children's         | 3,237 | 2,691 | 2,234 | 1,384 | 435   |
| Total Attendance   | 3,916 | 4,106 | 3,270 | 2,544 | 1,092 |

# Newmarket Public Library Statistical Data - 2021

# Borrowing

| 2021                  | Jan    | Feb    | Mar    | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total  |
|-----------------------|--------|--------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------|
| eAudio books          | 2,900  | 2,644  | 3,155  |     |     |     |     |     |     |     |     |     | 8,699  |
| eBooks + eMagazines   | 7,244  | 6,315  | 6,707  |     |     |     |     |     |     |     |     |     | 20,266 |
| eMusic                | 2,238  | 2,164  | 3,145  |     |     |     |     |     |     |     |     |     | 7,547  |
| eVideo                | 1,053  | 1,097  | 797    |     |     |     |     |     |     |     |     |     | 2,947  |
| Books + Magazines     | 12,504 | 11,573 | 12,981 |     |     |     |     |     |     |     |     |     | 37,058 |
| Audio (Books + Music) | 225    | 170    | 175    |     |     |     |     |     |     |     |     |     | 570    |
| Movies + Video Games  | 842    | 699    | 744    |     |     |     |     |     |     |     |     |     | 2,285  |
| Kits                  | 17     | 23     | 17     |     |     |     |     |     |     |     |     |     | 57     |
| Lendery               | 2      | 2      | 3      |     |     |     |     |     |     |     |     |     | 7      |
| Laptop                | 43     | 22     | 30     |     |     |     |     |     |     |     |     |     | 95     |
| Total Borrowing       | 27,068 | 24,709 | 27,754 |     |     |     |     |     |     |     |     |     | 79,531 |
| % Physical            | 50%    | 51%    | 50%    |     |     |     |     |     |     |     |     |     | 50%    |
| % Virtual             | 50%    | 49%    | 50%    |     |     |     |     |     |     |     |     |     | 50%    |

#### Database Usage

| Batabase Osage           |       |        |        |  |  |  |  |        |
|--------------------------|-------|--------|--------|--|--|--|--|--------|
| Adult Subscriptions      | 8,509 | 13,774 | 9,731  |  |  |  |  | 32,014 |
| Children's Subscriptions | 461   | 284    | 485    |  |  |  |  | 1,230  |
| Total Database Usage     | 8,970 | 14,058 | 10,216 |  |  |  |  | 33,244 |

# Newmarket Public Libráfy Statistical Data - 2020

# **Library Card Holders**

| 2020             | Jan       | Feb  | Mar        | Apr         | May       | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    |
|------------------|-----------|--|------------|-------------|-----------|--------|--------|--------|--------|--------|--------|--------|
| NPL Card Holders | January - | January - June - Data Not Available due to COVID19 closure |            |             |           |        |        | 25,684 | 25,609 | 25,394 | 25,142 | 24,877 |
| Residents        | January - | June - Data  | Not Availa | able due to | COVID19 o | losure | 22,917 | 22,633 | 22,538 | 22,338 | 22,099 | 21,873 |
| Non-Residents    | January - | June - Data  | Not Availa | able due to | COVID19 o | losure | 3,138  | 3,051  | 3,071  | 3,056  | 3,043  | 3,004  |

# **New and Renewed Library Cards**

| 2020               | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| New registrations  | 363 | 357 | 217 | 158 | 22  | 177 | 147 | 170 | 187 | 142 | 108 | 102 | 2,150 |
| New non-resident   | 101 | 88  | 26  | -   | -   | 6   | 16  | 12  | 39  | 39  | 24  | 45  | 396   |
| Renewed membership | 728 | 601 | 250 | -   | -   | -   | 71  | 538 | 346 | 187 | 109 | 229 | 3,059 |

| 2020                    | Jan    | Feb    | Mar    | Apr   | May   | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Total   |
|-------------------------|--------|--------|--------|-------|-------|--------|--------|--------|--------|--------|--------|--------|---------|
| Website visits          | 15,871 | 14,804 | 14,034 | 9,467 | 9,708 | 12,531 | 12,215 | 12,075 | 12,892 | 13,383 | 11,917 | 12,393 | 151,290 |
| # of PAC Account Logins | 7,389  | 7,092  | 5,790  | 1,814 | 2,164 | 5,486  | 6,297  | 6,837  | 6,929  | 7,906  | 7,347  | 7,620  | 72,671  |
| Room Rentals            | 61     | 82     | 43     | -     | -     | -      | -      | -      | -      | -      | -      | -      | 186     |
| Room Rental Hours       | 207    | 263    | 143    | -     | -     | -      | -      | -      | -      | -      | -      | -      | 613     |

# Programs 5 Year Trend - year to date Dec 31

| # of Programs Held | 2016  | 2017  | 2018  | 2019  | 2020 |
|--------------------|-------|-------|-------|-------|------|
| Adult              | 254   | 310   | 359   | 334   | 80   |
| Children's         | 1,308 | 1,282 | 891   | 889   | 318  |
| Total Programs     | 1,562 | 1,592 | 1,250 | 1,223 | 398  |

| Program Attendance | 2016   | 2017   | 2018   | 2019   | 2020  |
|--------------------|--------|--------|--------|--------|-------|
| Adult              | 1,961  | 2,627  | 5,123  | 3,780  | 1,151 |
| Children's         | 12,276 | 12,516 | 12,039 | 9,600  | 3,806 |
| Total Attendance   | 14,237 | 15,143 | 17,162 | 13,380 | 4,957 |

# Newmarket Public Libráry Statistical Data - 2020

# Borrowing

| 2020                  | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Total   |
|-----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| eAudio books          | 2,298  | 2,267  | 2,324  | 2,546  | 2,784  | 2,627  | 2,979  | 2,558  | 2,473  | 2,544  | 2,575  | 2,795  | 30,770  |
| eBooks                | 5,099  | 5,147  | 5,984  | 7,482  | 8,545  | 7,490  | 7,310  | 6,704  | 6,089  | 6,197  | 5,978  | 6,287  | 78,312  |
| eMagazines            | 674    | 830    | 937    | 969    | 1,010  | 901    | 809    | 927    | 1,011  | 1,187  | 1,042  | 742    | 11,039  |
| eMusic                | 3,820  | 3,220  | 2,908  | 3,829  | 2,973  | 2,429  | 3,473  | 3,121  | 2,477  | 2,124  | 2,470  | 2,655  | 35,499  |
| eVideo                | 699    | 687    | 981    | 1,310  | 1,121  | 928    | 889    | 670    | 629    | 695    | 875    | 796    | 10,280  |
| Books + Magazines     | 29,130 | 28,361 | 16,891 | 517    | 652    | 3,954  | 4,524  | 6,578  | 9,807  | 12,466 | 10,803 | 11,425 | 135,108 |
| Audio (Books + Music) | 710    | 664    | 458    | 10     | 49     | 108    | 96     | 152    | 196    | 349    | 212    | 210    | 3,214   |
| Movies + Video Games  | 4,350  | 3,883  | 2,178  | 24     | 62     | 300    | 316    | 639    | 948    | 1,041  | 792    | 761    | 15,294  |
| Kits                  | 123    | 132    | 61     | -      | -      | 13     | 11     | 9      | 20     | 40     | 33     | 15     | 457     |
| Lendery               | 24     | 37     | 21     | -      | -      | -      | -      | 5      | -      | 2      | -      | 2      | 91      |
| Laptop                | 47     | 35     | 18     | -      | -      | 6      | 11     | 30     | 17     | 25     | 37     | 31     | 257     |
| Total Borrowing       | 46,974 | 45,263 | 32,761 | 16,687 | 17,196 | 18,756 | 20,418 | 21,393 | 23,667 | 26,670 | 24,817 | 25,719 | 320,321 |
| % Physical            | 73%    | 73%    | 60%    | 3%     | 4%     | 23%    | 24%    | 35%    | 46%    | 52%    | 48%    | 48%    | 48%     |
| % Virtual             | 27%    | 27%    | 40%    | 97%    | 96%    | 77%    | 76%    | 65%    | 54%    | 48%    | 52%    | 52%    | 52%     |

| Database Usage           |       |       |       |       |       |       |       |       |       |       |       |       |        |
|--------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| Adult Subscriptions      | 3,238 | 2,631 | 3,021 | 8,357 | 7,990 | 4,605 | 4,215 | 4,367 | 5,001 | 4,658 | 5,228 | 3,189 | 56,500 |
| Children's Subscriptions | 140   | 230   | 368   | 544   | 415   | 275   | 234   | 416   | 230   | 340   | 742   | 114   | 4,048  |
| Total Database Usage     | 3,378 | 2,861 | 3,389 | 8,901 | 8,405 | 4,880 | 4,449 | 4,783 | 5,231 | 4,998 | 5,970 | 3,303 | 60,548 |



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Website: newmarketpl.ca
Phone: 905-953-5110

# **Library Board Report**

To: Newmarket Public Library Board

From: Linda Peppiatt, Acting CEO

Date: April 21, 2021

RE: First Quarter Financial Statement

# **Background:**

The Library is on target for the first quarter of 2021 in both expenditures and revenue, and there are no significant issues to report at this time that might affect our ability to meet budget for 2021.

#### Conclusion

### The following motion is recommended:

That the Library Board receive the First Quarter Financial Statement as presented

#### **NEWMARKET PUBLIC LIBRARY** 1st QTR Income Statement Comparison of 2021 Actual to 2021 Budget and 2020 Actual 16-04-2021 2021 2021 2020 Q1 2021 Vs % of **EXPENSES** 1st QTR ANNUAL BUD 1st QTR Q1 2020 Comments for 2021 Vs 2020 variances > \$3000 **Budget MATERIALS** \$30.390 \$153,864 \$22,732 (\$7,658)Timing of purchases Books 20% 2,519 10.800 962 (1,556)Reference Materials 23% Magazines & Newspapers 1,974 11,100 4,901 2,926 18% 179.530 75.056 79.391 4.334 Electronic Materials and Subscriptions 42% Timing of purchases Talking Books 1.524 9.100 1.516 (7) 17% Compact Sound Discs 100 0 0% **DVD/Console Games** 1,474 18,000 3,131 1,657 8% 13,051 30,843 25,344 12,292 Timing of installment invoices for Fixed Price Plan Book Binding and Materials Processing 42% Sub-Total \$11,988 \$125,988 \$413,337 \$137,977 30% **FACILITIES AND EQUIPMENT** Caretakers' Contract \$26,492 \$48,000 \$6.693 (\$19,799) 55% Timing of accrual reversal - invoices rec'd in 2021, services from 2020 237 4.393 712 475 5% Caretakers' Supplies Equipment-Repairs/Maintenance Contracts 23,559 90,007 6,492 (17.068)26% Timing of invoices Building-Repairs/Maintenance Contracts 7,808 27,400 5,810 (1,998)28% \$169,800 Sub-Total \$58.097 \$19,708 (\$38.390)34% CAPITAL Minor Capital \$0 \$5,656 \$3,685 \$3,685 0% Timing of purchases Asset Replacement Fund 55,887 223,550 55,887 25% Sub-Total \$55.887 \$229,206 \$59,572 \$3.685 24% UTILITIES Hydro \$18,077 \$86,000 \$17,655 (\$422) 21% Heat 8,257 11.000 4,694 (3.563)75% Higher usage in 2021 related to COVID-19 precautions Water 1,043 4.000 1,324 281 26% **Sub-Total** \$27,377 \$101,000 \$23,673 (\$3,704)27% **ADMINISTRATION - Salaries, Wages & Benefits** \$454,731 \$2,130,727 \$398.982 (\$55,749) Salaries and Wages 21% 2020 MA, step increases in 2021; reversal of 2020 vacation accruals Employee Benefits \* 101,826 444.000 96.122 (5,704)23% Timing Inter-Depart Human Resources Cost 3.713 14.851 3,713 25% Sub-Total \$560,270 \$2,589,578 \$498,817 (\$61,453) 22% **ADMINISTRATION - General** Stationery and Office Supplies \$150 \$2,780 \$420 \$271 5% Photocopier/Microfilm Lease & Supplies (68)3,000 (88)(20)-2% (623)**Emergency Mgmt. Materials** 623 0 Health and Safety 330 2,400 382 52 14% Program and Project Costs 4,969 26,159 2,461 1,155 19% 1.000 67 67 Coffee Supplies 0% 925 14,300 919 (6) Circulation and Processing Supplies 6% Miscellaneous Expense (255)4.725 167 422 -5% Telephone and Internet 1,017 5.440 878 (139)19% 4,000 Audit Legal and Finance 0 0 0 0%

# NEWMARKET PUBLIC LIBRARY

#### 1st QTR Income Statement Comparison of 2021 Actual to 2021 Budget and 2020 Actual

16-04-2021

|                                    | 2021      | 2021        | 2020      | Q1 2021 Vs | % of   |  |
|------------------------------------|-----------|-------------|-----------|------------|--------|--|
| <u>EXPENSES</u>                    | 1st QTR   | ANNUAL BUD  | 1st QTR   | Q1 2020    | Budget | Comments for 2021 Vs 2020 variances > \$3000   |
| ADMINISTRATION - General Continued |           |             |           |            |        |  |
| Consulting Fees                    | \$0       | \$4,400     | \$666     | \$666      | 0%     |  |
| Postage and Freight                | 1,440     | 8,275       | 2,075     | 635        | 17%    |  |
| Advertising                        | 892       | 17,700      | 4,678     | 3,786      | 5%     | Lower promotional and event costs due to COVID-19 in 2021; Timing of COVID-19 in 2020    |
| Education and Training             | 5,150     | 11,400      | 2,467     | (2,683)    | 45%    |  |
| Services & Rents                   | 0         | 0           | 983       | 983        |        |  |
| Copyright fees                     | 509       | 500         | 509       | 0          | 102%   |  |
| Other Fees                         | 0         | 600         | 168       | 168        | 0%     |  |
| Travel Expense                     | 0         | 6,800       | 1,486     | 1,486      | 0%     |  |
| Memberships and Subscriptions      | 1,385     | 10,895      | 829       | (556)      | 13%    |  |
| Conference/Seminar Fees & Expenses | 330       | 12,405      | 7,087     | 6,758      | 3%     | COVID-19 restrictions in 2021; Attended more conferences in 2020 Q1 - Timing of COVID-19 |
| Bank Charges                       | 287       | 3,000       | 361       | 74         | 10%    |  |
| Transfer to LTD. Reserve           | 0         | 48,195      | 7,868     | 7,868      | 0%     | Timing of transfers handled by the town of Newmarket                                     |
| Sub-Total                          | \$17,683  | \$187,974   | \$34,382  | \$20,362   | 9%     |  |
| TOTAL EXPENSES                     | \$845,303 | \$3,690,895 | \$774,128 | (\$67,512) | 23%    | 1  |

#### 1st QTR Income Statement Comparison of 2021 Actual to 2021 Budget and 2020 Actual

| <u>REVENUES</u>                | 2021<br>1st QTR | 2021<br>ANNUAL BUD | 2020<br>1st QTR | Q1 2021 Vs<br>Q1 2020 | % of<br>Budget |   |
|--------------------------------|-----------------|--------------------|-----------------|-----------------------|----------------|---|
|                                |                 |                    |                 |                       |                |   |
| Municipal Grant                | \$871,856       | \$3,487,422        | \$866,356       | \$5,500               | 25%            | Higher grant in 2021  |
| Provincial Grant               | 0               | 64,401             | 0               | 0                     | 0%             |   |
| Program Fees                   | 32              | 29,752             | 3,142           | (3,110)               | 0%             | Fewer fee based programs in 2021 due to COVID-19 restrictions                                 |
| Photocopier/Microfilm Receipts | 140             | 10,000             | 2,999           | (2,858)               | 1%             |   |
| Room Rentals                   | 0               | 37,750             | 9,621           | (9,621)               | 0%             | Room rentals discontinued starting mid March 2020 to present due to COVID-19                  |
| Coffee Supplies Recovered      | 0               | 1,000              | 242             | (242)                 | 0%             |   |
| Fines                          | 606             | 38,070             | 5,331           | (4,725)               | 2%             | Fines have been waived during COVID-19, fine collection in 2021 relates to fines pre COVID-19 |
| Sundry Receipts                | 457             | 19,200             | 1,955           | (1,498)               | 2%             |   |
| Non-Resident Fees              | 90              | 300                | 90              | 0                     | 30%            |   |
| Donations Received             | 11              | 3,000              | 759             | (748)                 | 0%             |   |
| Gain/Loss on Disposal          | 0               | 0                  | 4               | (4)                   |                |   |
| TOTAL REVENUES                 | \$873,191       | \$3,690,895        | \$890,496       | (\$17,305)            | 24%            |   |
| SURPLUS/(DEFICIT) CURRENT      | \$27,888        | \$0                | \$116,368       | (\$84,817)            |                | 1   |



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### **Library Board Report**

To: Newmarket Public Library Board From: Linda Peppiatt, Acting C.E.O.

Date: April 21, 2021

RE: Dr. Seuss books of concern

## **Background:**

On March 2, 2021, Dr. Seuss Enterprises announced: "Dr. Seuss Enterprises, working with a panel of experts, including educators, reviewed our catalog of titles and made the decision last year to cease publication and licensing of the following titles: And to Think That I Saw It on Mulberry Street, If I Ran the Zoo, McElligot's Pool, On Beyond Zebra!, Scrambled Eggs Super!, and The Cat's Quizzer. These books portray people in ways that are hurtful and wrong.

Ceasing sales of these books is only part of our commitment and our broader plan to ensure Dr. Seuss Enterprises's catalog represents and supports all communities and families."

On March 26, 2021, Newmarket Today ran an article titled "Controversial Dr. Seuss books likely to remain on shelves at Newmarket library" which prompted some comments from the public indicating their opinions on whether the library should remove or keep the titles.

I had advised the reporter that the children's library staff were considering options on how to handle the books and that our decision would be guided by the library's collection development policy. After that, we made a temporary decision to move the books to the Parenting Collection.

#### **Actions:**

The library leadership team met with the Head of Children's to discuss next steps and consider a review the of Collection Development Policy. The Manager, Public Services and Head of Children's suggested some updates to the policy could include creating a diverse collection, updating the former Canadian Library Association (CLA) statement on intellectual freedom to reflect the Canadian Federation of Libraries Associations (CFLA-FCAB) Statement on Intellectual Freedom and Libraries and Position Statement on Diversity and Inclusion, and update to the reconsideration form.

The Acting CEO researched what other libraries are doing. Some are leaving the items on the shelves, some are leaving them on the shelves with a disclaimer type note, some are pulling them, and many are still conducting a review.

The Acting CEO and the Head of Children's Services had a very productive and informative meeting with Lillian Michiko Blakey. She has considerable experience with consulting on the subject matter and has consulted with the education sector on teaching to inform students about diversity and racial issues. She shared her opinion that the wording and tone that the Aurora Public Library used is appropriate for a disclaimer type sticker on the books of concern. Our Head of Children's Services and Manager, Public Services agree.

#### **Discussion:**

Options for the titles of concern:

- Remove the titles from the collection consider "cancel culture', censorship, intellectual freedom, equity, diversity, historical value and teaching moments
- Move titles to another section consider shelving space and shifting to accommodate if/when additional books are identified as concerns
- Leave on the shelf without a note consider sensitivity to the community
- Leave on the shelf with a note consider wording, potential exponential growth as more books are challenged, and contravention of our current Collection Development Policy which states "The Library shall not label or classify materials in order to indicate the bias or point of view of item contents, nor shall it attempt to expurgate information contained in selected items."

#### Aurora Public Library wording:

"On March 2, 2021, Seuss Enterprises announced they will stop publishing six titles, including this one, because they include harmful racial stereotypes.

Aurora Public Library supports the intellectual freedom of the individual. Choice in reading material for children is the sole decision of their legal parent or guardian.

If you would like suggestions on reading material that address the issues of social justice, anti-racism, diversity and inclusion, please visit our catalog at aurora.bibliocommons.com for staff-selected reading lists, or speak with one of our information staff for more assistance."

Other – Library Board suggestions

#### **Conclusion:**

The following motion is recommended:

THAT the Library Board receive the report on Dr. Seuss books of concern;

AND THAT the Library Board provide direction to the Acting CEO on suggested options



# **Newmarket Public Library – Action Tracking List**

| Item<br>No. | Target<br>Date | Item description  | Assigned action   | Status / Date of Completion   |
|-------------|----------------|---|---|---|
| 9-11a       | Ongoing        | Policy reviews  | <ul> <li>Board to consider policies according to policy review schedule</li> <li>Revise Governance Policy to comply with new Code of Conduct and integrity investigations rules</li> <li>Revise section on Gifts</li> <li>Approve full revised Governance Policy</li> </ul> | <ul> <li>Ongoing</li> <li>April 2019 Code of conduct and investigations sections revised except for section on Gifts</li> <li>May 15, 2019 Board approved revisions to Gifts section</li> <li>Full revised version of Governance document approved November 18, 2020</li> </ul> |
| 2-13        | Ongoing        | C.E.O. Annual Performance Review (anniversary date May 1) | Library Board Chair and Vice Chair to<br>prepare and report to Board  | Next review due May 2021 Update when new CEO has been hired.  |
| 1-15        | TBD            | Annual Report to the Community                            | Produce reports at the end of each<br>anniversary year of a current<br>Strategic Plan   | Last report completed October 2017;<br>date for next report to be set once a<br>new Strategic Plan is in place  |
| 2-15        | TBD            | Library facility and service delivery options             | Motion 16.09.144     "And that the Library Board     apportion up to \$50,000 of the     Alternative Service Delivery capital     project to a facility needs study, if   | Deferred by Town of Newmarket<br>Council to fall of 2017 after<br>completion of the Joint Efficiency<br>Review.   |

| Item<br>No.     | Target<br>Date | Item description              | Assigned action   | Status / Date of Completion  |
|-----------------|----------------|-------------------------------|---|--|
| 2.15<br>cont.   |                |                               | <ul> <li>and when Council indicates its willingness to support it"</li> <li>Motion 18.02.265         "And that the Library Board request the Library facility needs study be considered by the Town of Newmarket Council in the first or second quarter of 2019"         Board to reconsider study</li> </ul> | <ul> <li>Council declined to include a<br/>study in its Strategic Priorities for<br/>2019-2023</li> <li>CEO to work with ToN staff on a<br/>joint effort to doing a facility study<br/>(Motion 19-05-32)</li> </ul>  |
| <del>1-19</del> | June 2019      | <del>2020 budget</del>        | Draft budget request to be<br>presented to board for approval   | Completed  To Board for approval September  18, 2019   |
|                 |                |                               |   | <ul> <li>Approved for submission</li> <li>September 18, 2019</li> </ul>  |
| <del>2-19</del> | TBD            | Collective Agreements (2019 ) | <ul> <li>Updates and discussions as negotiations progress</li> <li>Board to ratify agreement when negotiated</li> </ul>   | Completed  Board briefed March 2019  Negotiations began April 2018  Library Board and Union ratified as of August 19, 2019   |
| 8-15            | TBD            | Strategic planning            | <ul> <li>Include a long-term strategy related to fines at future strategic planning (motion 19-10-66)</li> <li>Consider diverse Board member recruitment in future strategic planning (motion 19-11-71)</li> <li>Report to Board March 18, 2020 with planning options (motion 20-02-98)</li> </ul>            | <ul> <li>Current plan ended 2016.         Previous board moved to update actions only but this not completed.     </li> <li>Planning options report delayed due to COVID; report now due Nov 2020 with target of Jan 2020 to secure quotes; may include</li> </ul> |

| Item<br>No.   | Target<br>Date | Item description  | Assigned action  | Status / Date of Completion   |
|---------------|----------------|---|--|---|
| 8-15<br>cont. |                |   |  | consideration of alternative service delivery options November 18, 2020:  Board approved to proceed with a release of a request for quotation for a Strategic Planning Consultant  RFQ released with a submission deadline of March 31, 2021  |
| 3-19          | May 2019       | Library Board<br>orientation  | <ul> <li>Leadership by Design presentations         to be held at first 3 board meetings</li> <li>N6 Library Board orientation session         May 11</li> </ul> | Completed Part 1 and 2 completed – April 17, 2019  3 Board members attended N6 Orientation session May 11  Deemed complete for 2018 2022 Board term   |
| 4-19          | May 2019       | Library Operational<br>Efficiencies Review -<br>updated April, 2021 | CEO to report to Board on SLA with<br>Corporate Communications, and any<br>implications on existing Public<br>Relations Policy                                   | <ul> <li>Oct. 2019 Board authorized one-year pilot Information Technology Joint Steering Committee; to review by Oct. 2020</li> <li>Feb. 2020 Board authorized one-year pilot Service level Agreement with Town of Newmarket Recreation and Culture/Marketing and Sponsorship; to review by Feb. 2021</li> <li>Implemented organizational structure changes, October, 2020</li> </ul> |

| Item<br>No.     | Target<br>Date  | Item description        | Assigned action  | Status / Date of Completion  |
|-----------------|-----------------|-------------------------|--|--|
|                 |                 |                         |  | <ul> <li>Marketing &amp; Communications         Coordinator secondment         extended for 1 year due to COVID-         19</li> <li>Information Technology Joint         Steering Committee continues.         Finalizing of the agreement         delayed until Library CEO and IT         Town Director Leaders are in         place</li> </ul> |
| <del>5-19</del> | TBD             | Library Advocacy        | CEO to bring Library Advocacy items     to Board for endorsement outside of     election campaigns as coordinated     by library associations. |  |
| 6-19            | October<br>2020 | Inclusion and Diversity | CEO to report back to Board if Board input and review are needed   | <ul> <li>Completed</li> <li>Policy considerations on inclusion and anti-discrimination being reviewed with Town to bring back to Board</li> <li>Inclusion and Anti Discrimination Policy approved October 21, 2020</li> </ul>  |
| <del>7-19</del> | October<br>2020 | Security Guard Pilot    | Review pilot after completion  | <ul> <li>Pilot concluded Oct 2020</li> <li>Further consideration if and when the need arises as COVID era restrictions are relaxed</li> </ul>  |

| Item<br>No. | Target<br>Date | Item description                 | Assigned action   | Status / Date of Completion   |
|-------------|----------------|----------------------------------|---|---|
| 1-20        | Ongoing        | Re-opening and recovery progress | <ul> <li>Review library re-opening and<br/>recovery progress including ongoing<br/>and future revisions to fines<br/>structure</li> </ul> | Update reports presented June<br>2020, September, 2020,<br>November, 2020 |